From:	Dowdell, Jennifer	
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Sent: 1/20/2012 3:31:36 PM

To: Dowdell, Jennifer (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKD5); 'Murtishaw, Scott' (scott.murtishaw@cpuc.ca.gov); 'efr@cpuc.ca.gov' (efr@cpuc.ca.gov)

Redacted

Cc: 'Kahlon, Gurbux' (gurbux.kahlon@cpuc.ca.gov); 'Tom, Jonathan P.' (jonathan.tom@cpuc.ca.gov); 'Dawn Weisz' (dweisz@marinenergyauthority.org); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1); Miller, Suzy (/O=PG&E/OU=Corporate/cn=Recipients/cn=SLMc); Bober, Christopher (/O=PG&E/OU=Corporate/cn=Recipients/cn=cfb5); Warnock, John (/O=PG&E/OU=Corporate/cn=Recipients/cn=JFW4); Litteneker, Randall (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=RJL9); 'Velasquez, Carlos A.' (carlos.velasquez@cpuc.ca.gov): Redacted Redacted

Bcc:

Subject: RE: Update on MCE File Size Issue

All,

This is to confirm as of today's meeting (Jan. 20, 2012) this issue is resolved.

Please call me or Dawn Weisz if you have questions

Jennifer 415-516-8347

From: Dowdell, Jennifer

Sent: Tuesday, January 17, 2012 6:21 PM

To: 'efr@cpuc.ca.gov'; Murtishaw, Scott

Cc: Redacted Kahlon, Gurbux; Tom, Jonathan P.; 'Dawn Weisz'; 'Velasquez, Carlos A.'; Miller, Suzy; Redacted Warnock, John; Bober, Christopher; Litteneker, Randall (Law)

Subject: Update on MCE File Size Issue

Ed and Scott,

To follow up on our discussion last Monday, January 9 this is to update you on Issue #22, PG&E Server File Size Restrictions which led to MCE bills being rejected:

 PG&E anticipate it will be able to accommodate MCE's needs more quickly and with improved functionality. This means that we do not anticipate MCE will need to reduce file size in order avoid rejection going forward.

- Enhanced system notification to let MCE know if their files are rejected is scheduled to be in service by Jan 20, 2012.
- Automated confirmations to MCE that their files have been accepted and interim system capacity additions to address file size are scheduled for Feb. 15, 2012 such file size will no longer be a reason for rejection.
- PG&E's server capacity is scheduled to be upgraded by June 2012 to support anticipated CCA submission growth.
- PG&E will meet with MCE on January 20 by conference call to walk through the file size notification process and ensure both parties understand it. PG&E will provide written procedures and contact info.
- PG&E and MCE expect these actions will resolve this issue, but will confirm after a walk-through of the materials with MCE on Friday.

Thank you for your patience with this process. Please give me a call if you have questions.

Jennifer 415-516-8347