

DRAFT- AGENDA

Tuesday, January 31, 2012		
1:00 – 1:30 p.m.	Safety/Warm Up/Teambuilding: Hula Hoop Exercise	<ul style="list-style-type: none"> • Andy Abranches
1:30 – 1:40 p.m.	Welcome and Introduction	<ul style="list-style-type: none"> • Geisha Williams
1:40 – 2:10 p.m.	Customer Insights	<ul style="list-style-type: none"> • Steve Malnight
2:10 – 2:40 p.m.	CPUC Perspective	<ul style="list-style-type: none"> • Tom Bottorff and Paul Clanon
2:45 – 3:00 p.m.	Break	All
3:00 – 3:30 p.m.	Media relations and plan to rebuild our public identity	<ul style="list-style-type: none"> • Roger Frizzell
3:30 – 4:00 p.m.	Local, State and Federal Government Perspectives (Panel Discussion)	<ul style="list-style-type: none"> • Ed Bedwell, Travis Kiyota and Steve Kline • Facilitator – TBD
4:00 – 4:05 p.m.	Introduce Chief Hayes-White	<ul style="list-style-type: none"> • Geisha Williams
4:05 – 4:35 p.m.	Remarks and Q&A – SFFD Chief Hayes-White	<ul style="list-style-type: none"> • Chief Hayes-White
4:40 – 4:50 p.m.	Wrap up	<ul style="list-style-type: none"> • Geisha Williams
4:50 – 5:20	Team Photo	All
5:20 – 6:20 p.m.	Reception	All
6:20 – 7:35 p.m.	Team Dinner/Symphony performance	All SF Symphony Quartet – not confirmed

Wednesday, Feb 1, 2012		
7:00 – 8:00 a.m.	Continental Breakfast	All
8:00 – 8:05 a.m.	Safety Message	<ul style="list-style-type: none"> • Vicki Watts

8:05 – 8:10 a.m.	Welcome/Introduce Tony Earley	<ul style="list-style-type: none"> • Geisha Williams
8:10 – 8:30 a.m.	Remarks - Tony Earley	<ul style="list-style-type: none"> • Tony Earley
8:30 – 8:45 a.m.	Q&A – Tony Earley	All
8:45 – 9:05 a.m.	Introduce 2012 Operating Plan	<ul style="list-style-type: none"> • Geisha Williams
9:05 – 9:25 a.m.	Customer Satisfaction Improvement Plan	<ul style="list-style-type: none"> • Bob Woerner • Vicki Watts - Proposed
9:25 – 9:45 a.m.	System Safety Improvement Plan <ul style="list-style-type: none"> • Manhole Cover video for intro 	<ul style="list-style-type: none"> • P.J. Martinez • Mark Johnson
9:45 – 10:05 a.m.	Compliance Improvement Plan	<ul style="list-style-type: none"> • P.J. Martinez • Jeff Deal - Proposed
10:05 – 10:25 a.m.	Break	All
10:25 – 10:45 a.m.	Employee Safety Improvement Plan <ul style="list-style-type: none"> • Substation GC New Hire Training video for intro 	<ul style="list-style-type: none"> • Greg Kiraly
10:45 – 11:05 a.m.	Reliability Improvement Plan	<ul style="list-style-type: none"> • P.J. Martinez
11:05 – 11:25 a.m.	Work Efficiency Improvement Plan	<ul style="list-style-type: none"> • Bill Arndt
11:25– 11:45a.m.	Q&A	<ul style="list-style-type: none"> • Geisha Williams • Geisha Williams • Bob Woerner • Bob Woerner • P.J. Martinez • P.J. Martinez • Mark Johnson • Mark Johnson • Greg Kiraly • Jeff Deal - Proposed • Bill Arndt
11:45 – Noon	History of PG&E Video	
Noon – 12:15pm	Wrap Up	<ul style="list-style-type: none"> • Geisha Williams
12:15pm – 1:15pm	Lunch	<ul style="list-style-type: none"> • All