

From: Hanes, Fred  
Sent: 2/3/2012 10:22:29 AM  
To: Kauss, Kent (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=KWK3);  
Redacted  
Cc: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD);  
Redacted  
Bcc:  
Subject: RE: East Palo Alto resident concern

Thanks, any luck on a phone number for Redacted?

Fred

**From:** Redacted  
**Sent:** Wednesday, February 01, 2012 5:05 PM  
**To:** Hanes, Fred; Kauss, Kent  
**Cc:** Doll, Laura; Redacted  
**Subject:** Re: East Palo Alto resident concern

Hello,

I don't personally have the number but I believe Redacted has it. I will work with him on tracking the information down.

Redacted

**From:** Hanes, Fred [<mailto:fred.hanes@cpuc.ca.gov>]  
**Sent:** Wednesday, February 01, 2012 05:00 PM  
**To:** Kauss, Kent; Redacted  
**Cc:** Doll, Laura  
**Subject:** RE: East Palo Alto resident concern

Great thanks, yes I know the mailing address so I could write a letter if we cant reach him otherwise. As I mentioned, I have already left a phone message for him at the mobile home park office.

If [Redacted] can supply a phone number that would be great.

Fred

**From:** Kauss, Kent [mailto:KWK3@pge.com]  
**Sent:** Wednesday, February 01, 2012 4:24 PM  
**To:** Hanes, Fred; [Redacted]  
**Cc:** Doll, Laura  
**Subject:** RE: East Palo Alto resident concern

I do not but have added [Redacted] from our Customer Care group who was also in attendance at the town hall event who may have contact information for him.

**From:** Hanes, Fred [mailto:fred.hanes@cpuc.ca.gov]  
**Sent:** Tuesday, January 31, 2012 11:55 AM  
**To:** Kauss, Kent  
**Subject:** East Palo Alto resident concern

Hi Kent,

I understand you may have contact information for a [Redacted] of East Palo Alto who expressed concern about the gas piping system at the Palo Mobile Estates mobile home park during a community meeting last week?

Please send me his contact info if you have it.

Thanks,

Fred Hanes

Utilities Engineer

CPUC

415-703-5264