

From: [Redacted]
Sent: 2/3/2012 11:16:34 AM
To: Kauss, Kent (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=KWK3); 'fred.hanes@cpuc.ca.gov' (fred.hanes@cpuc.ca.gov)
Cc: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); [Redacted]
Bcc:
Subject: RE: East Palo Alto resident concern

Hi Fred,

This property is a master meter account, so we do not have contact information for all the sub-metered tenants. I left a message for [Redacted] with the park managers office. I will direct [Redacted] to call you once I hear back from him.

[Redacted]

From: Hanes, Fred [mailto:fred.hanes@cpuc.ca.gov]
Sent: Friday, February 03, 2012 10:22 AM
To: [Redacted]; Kauss, Kent
Cc: Doll, Laura; [Redacted]
Subject: RE: East Palo Alto resident concern

Thanks, any luck on a phone number for [Redacted]?

Fred

From: [Redacted]
Sent: Wednesday, February 01, 2012 5:05 PM
To: Hanes, Fred; Kauss, Kent
Cc: Doll, Laura; [Redacted]
Subject: Re: East Palo Alto resident concern

Hello,

I don't personally have the number but I believe [Redacted] has it. I will work with him on tracking the information down.

[Redacted]

From: Hanes, Fred [<mailto:fred.hanes@cpuc.ca.gov>]
Sent: Wednesday, February 01, 2012 05:00 PM
To: Kauss, Kent; [Redacted]
Cc: Doll, Laura
Subject: RE: East Palo Alto resident concern

Great thanks, yes I know the mailing address so I could write a letter if we cant reach him otherwise. As I mentioned, I have already left a phone message for him at the mobile home park office.

If [Reda] can supply a phone number that would be great.

Fred

From: Kauss, Kent [<mailto:KWK3@pge.com>]
Sent: Wednesday, February 01, 2012 4:24 PM
To: Hanes, Fred; [Redacted]
Cc: Doll, Laura
Subject: RE: East Palo Alto resident concern

I do not but have added [Redacted] from our Customer Care group who was also in attendance at the town hall event who may have contact information for him.

From: Hanes, Fred [<mailto:fred.hanes@cpuc.ca.gov>]
Sent: Tuesday, January 31, 2012 11:55 AM
To: Kauss, Kent
Subject: East Palo Alto resident concern

Hi Kent,

I understand you may have contact information for a [Redacted] of East Palo Alto who expressed concern about the gas piping system at the Palo Mobile Estates mobile home park

during a community meeting last week?

Please send me his contact info if you have it.

Thanks,

Fred Hanes

Utilities Engineer

CPUC

415-703-5264