

From: Kauss, Kent  
Sent: 2/8/2012 7:15:35 AM  
To: 'Shori, Sunil' (sunil.shori@cpuc.ca.gov); Doll, Laura  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc: Halligan, Julie (julie.halligan@cpuc.ca.gov)  
Bcc:  
Subject: RE: Follow up from last night

Laura Doll sent an update on the issue last week and is now tracking this issue.

**From:** Shori, Sunil [mailto:sunil.shori@cpuc.ca.gov]  
**Sent:** Tuesday, February 07, 2012 4:07 PM  
**To:** Kauss, Kent  
**Cc:** Halligan, Julie  
**Subject:** RE: Follow up from last night

Kent,

What is the progress on our obtaining the information requested below?

Thanks, Kent.

Sunil Shori

**From:** Shori, Sunil  
**Sent:** Saturday, January 28, 2012 10:22 AM  
**To:** Kauss, Kent  
**Cc:** Halligan, Julie  
**Subject:** RE: Follow up from last night

In that case, if there's no A-Form, records of all historical leak investigations performed by PG&E in response to calls received from school representatives will be sufficient.

**From:** Kauss, Kent [<mailto:KWK3@pge.com>]  
**Sent:** Fri 1/27/2012 5:05 PM  
**To:** Shori, Sunil  
**Cc:** Halligan, Julie  
**Subject:** Re: Follow up from last night

Leak was on the customer side of the meter.

**From:** Shori, Sunil [<mailto:sunil.shori@cpuc.ca.gov>]  
**Sent:** Friday, January 27, 2012 02:49 PM  
**To:** Kauss, Kent  
**Cc:** Halligan, Julie <[julie.halligan@cpuc.ca.gov](mailto:julie.halligan@cpuc.ca.gov)>  
**Subject:** FW: Follow up from last night

Sorry. I used the wrong e-mail address, as well.

**From:** Shori, Sunil  
**Sent:** Friday, January 27, 2012 2:26 PM  
**To:** 'KWK@pge.com'  
**Cc:** Halligan, Julie  
**Subject:** RE: Follow up from last night

Kent,

We would appreciate receiving a copy of the A-Form and final repair records related to this morning's finding and documentation related to PG&E's leak investigation of the previous report received from school representatives.

Thanks, Kent.

Sunil Shori

**From:** Halligan, Julie  
**Sent:** Friday, January 27, 2012 2:20 PM

**To:** Shori, Sunil; 'KWK@pge.com'  
**Cc:** Cooke, Michelle  
**Subject:** FW: Follow up from last night

Thanks Kent,

I'm glad you were able to get out to the school already. I had described the leak concern to Sunil in case we had to follow up, but didn't have a great deal of detail.

Julie Halligan

**From:** Kauss, Kent [<mailto:KWK3@pge.com>]  
**Sent:** Friday, January 27, 2012 2:16 PM  
**To:** Cooke, Michelle; Halligan, Julie  
**Subject:** Follow up from last night

It was good to see you both last night. Brings back some good memories from years past including hanging with Michelle and Cmnr Duque and seeing Julie everytime I went to SF in the cafeteria when I got my OJ and muffin!

Wanted to let you know that we visited the Franklin McKinley Elementary school today and did find a leak. It was in a location that was not discovered previously. We will get additional information to you but wanted you to know we jumped on it this morning and met with school personnel to get this started.

We are also following up with the customer from Woodside who expressed concerns about the hydrotest notices. She acknowledged receiving the robo-call but expressed concerns that it didn't include a specific time of the test. We will be mtg with the local homeowners association there to follow up in more detail.

Kent W. Kauss  
State Government Relations  
Pacific Gas and Electric Company

916-386-5704  
[kwk3@pge.com](mailto:kwk3@pge.com)