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VIA Overnight Mail

February 1, 2012

The Honorable Michael R. Peevey, President
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Dear President Peevey:

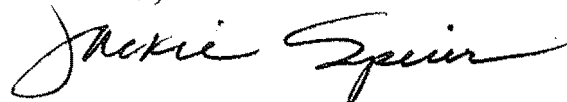
I respectfully request that the CPUC give immediate attention to the ramifications of PG&E's new policy of not identifying leaking gas meters. While there may or may not be safety risks at play here, it is my belief that the public has a right to know about the delivery of natural gas on their properties. Does the CPUC have a role in protecting the public's right to know?

Specifically, the attached PG&E field directive of November 2, 2011 states that "Yellow zip ties will no longer be installed on meter set leaks." The directive adds, "This change discontinues a practice that has caused customer concern." The directive is attached.

Several PG&E leak surveyors have informed my office that PG&E isn't fixing the leaking meters and, in fact, the yellow zip ties are being removed so that leaking meters will no longer be identified. These surveyors claim that there could be some 100,000 leaking meters and that in some cases occupants of residences with leaking meters are paying for the leaking gas. Regardless, it is my understanding that the wholesale cost of escaping gas is paid for by the ratepayers. The surveyors claim they were told by PG&E management that gas leaks from all sources cost \$1 billion per year.

Finally, please confirm that PG&E does not have to report meter set leaks to the CPUC unless an immediate repair is required and that residents of a property with a leaking meter pay for the gas that leaks from the meter at a certain point.

All the best,



Jackie Speier
Member of Congress

Enclosure

February 1, 2012

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cc: Commissioner Timothy A. Simon
Commissioner Michel P. Florio
Commissioner Catherine J.K. Sandoval
Commissioner Mark J. Ferron



Guidance Tailboard

DOCUMENT NAME: Maintenance and Construction Follow-Up Procedure for Responding to Customer-Reported Non-Hazardous Leaks

DOCUMENT NUMBER: TD-4110P-17 Rev. 2

TAILBOARD ISSUED: 11/02/2011 TAILBOARD BY¹: 12/15/2011

What is changing?

All references to the installation of yellow zip ties have been removed. Yellow zip ties will no longer be installed on meter set leaks.

Why does it matter?

This change discontinues a practice that has caused customer concern. It was requested by the field.

Required Action

Stop installing yellow zip ties on meter set leaks.

Tools and Training

No special tools or training are required.

Timeline

Date	Activity
12/15/11	Tailboard this revised procedure with leak surveyors and other personnel who have been installing yellow zip ties on meter set leaks.

¹ Attach the completed tailboard roster to this document and retain for record keeping purposes.