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Sent: 2/15/2012 4:52:02 PM  
To: Clanon, Paul (paul.clanon@cpuc.ca.gov) (paul.clanon@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: FW: Our Unwavering Commitment to San Bruno

FYI

**From:** Corporate Relations Mailbox  
**Sent:** Wednesday, February 15, 2012 4:40 PM  
**To:** All PGE Corp Employees; All PG&E Mail Recipients  
**Subject:** Our Unwavering Commitment to San Bruno

PG&E Team:

Today, PG&E reaffirmed our commitment to do the right thing for our customers and the community of San Bruno. Since the terrible accident in September 2010, PG&E has been committed to standing by the city and working with city leaders to help its residents recover from the tragedy.

Below is an article published today on [Currents](#) featuring Greg Pruett, senior vice president, Corporate Affairs, regarding our pledge to continue supporting the recovery efforts:

### **PG&E: Commitment to San Bruno Unwavering in Ongoing Discussions**

PG&E has been and remains deeply and firmly committed to helping the people and community of San Bruno recover from the tragic gas pipeline accident in September 2010, one of the utility's top leaders said today (Feb. 15).

"We at PG&E wish we could truly undo the events of September 2010, but there's no way we can," said Greg Pruett, a PG&E senior vice president. "But we can be there and support the city and its residents."

In San Bruno today, Mayor Jim Ruane held a news conference where he was critical of the progress of discussions between PG&E and the city over the Sept. 9, 2010, pipeline accident that killed eight people and destroyed or damaged dozens of homes. Pruett underscored that PG&E

remains committed to working with the city to reach a resolution.

Pruett said PG&E and San Bruno city leaders share “the same strong passionate desire” to quickly address the needs of their city.

PG&E’s commitment includes a trust for the city of San Bruno of up to \$70 million and the Rebuild San Bruno Fund of up to \$100 million, Pruettt said. PG&E’s commitment and compassion for San Bruno extends from PG&E CEO Tony Earley and Chris Johns, its president, to the many employees who have provided more than 1,200 hours of volunteer time in the community.

Pruett made clear that the city and PG&E have been negotiating additional financial contributions “above and beyond” the trust and Rebuild San Bruno fund that have already been provided to the city and its residents. PG&E and city leaders will continue that discussion at a Friday meeting, he said, adding that PG&E is ready to continue meeting with the city as frequently as its city leaders would like, whenever they would like, to help the city and its residents move through and expedite the recovery process.

Since the San Bruno pipeline rupture, PG&E has had two priorities: improving its gas operations and doing what it can to help those impacted by the accident. The utility continues to focus on both of those priorities.

Since the day of the accident, PG&E has:

- [REDACTED] established a trust for the city of San Bruno to be funded up to \$70 million to cover any costs directly related to the explosion and cost of recovery. This fund has an independent administrator who evaluates and approves claims made by the city.
- [REDACTED] created, days after the accident, the Rebuild San Bruno Fund for up to \$100 million, funded by shareholder dollars, to help residents and the community cover expenses related to the direct aftermath of the incident. To date, \$45 million has been spent for immediate relief checks and gift cards; emergency assistance; property damage or covering gaps in insurance; reimbursement to government agencies providing support; initial payment to city trust; and several programs for residents including a Neighborhood Restoration Program, the Value Assurance Program and the Rebuild or Purchase Program.
- [REDACTED] committed up to \$1 million to the American Red Cross to assist in its efforts to support the community.
- [REDACTED] distributed goods and services to residents, including more than \$500,000 in pre-paid Visa cards to cover immediate expenses including lodging and meals.

“The tragedy that occurred in San Bruno is one that all of us at PG&E relive every day,” Pruettt said. “We are committed at PG&E to doing everything we can every day to assuring that, for those eight people who lost their lives and the numerous others whose lives have been irreparably changed, we give value and meaning to that.”

Pruett also praised the city leaders of San Bruno for their “impressive” dedication and commitment to doing the right things for their residents.