From: Redacted Sent: 2/1/2012 5:05:17 PM To: Kauss, Kent (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=KWK3); 'fred.hanes@cpuc.ca.gov' (fred.hanes@cpuc.ca.gov) Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD); Cc: Redacted Bcc: Subject: RE: East Palo Alto resident concern Hello. I don't personally have the number but I believe Redacted has it. I will work with him on tracking the information down. Reda From: Hanes, Fred [mailto:fred.hanes@cpuc.ca.gov] Sent: Wednesday, February 01, 2012 05:00 PM To: Kauss, Kent; Redacted Cc: Doll, Laura Subject: RE: East Palo Alto resident concern Great thanks, yes I know the mailing address so I could write a letter if we cant reach him otherwise. As I mentioned, I have already left a phone message for him at the mobile home park office. If Reda can supply a phone number that would be great. Fred From: Kauss, Kent [mailto:KWK3@pge.com] Sent: Wednesday, February 01, 2012 4:24 PM To: Hanes, Fred; Redacted Cc: Doll, Laura Subject: RE: East Palo Alto resident concern I do not but have added Redacted from our Customer Care group who was also in attendance at the

town hall event who may have contact information for him.
From: Hanes, Fred [mailto:fred.hanes@cpuc.ca.gov] Sent: Tuesday, January 31, 2012 11:55 AM To: Kauss, Kent Subject: East Palo Alto resident concern
Hi Kent,
I understand you may have contact information for a Redacted of East Palo Alto who expressed concern about the gas piping system at the Palo Mobile Estates mobile home park during a community meeting last week?
Please send me his contact info if you have it.
Thanks,
Fred Hanes
Utilities Engineer
CPUC
415-703-5264