

From: Bottorff, Thomas E
Sent: 2/2/2012 1:14:12 PM
To: [Redacted]
Cc: pac@cpuc.ca.gov (pac@cpuc.ca.gov); [Redacted]
[Redacted]
Bcc:
Subject: RE: Emergency Analog Meter Request

David,

Yes; we'll contact [Redacted] today and schedule the meter change as soon as possible.

Tom

From: [Redacted]
Sent: Thursday, February 02, 2012 1:04 PM
To: Bottorff, Thomas E
Cc: pac@cpuc.ca.gov; [Redacted]
Subject: Fwd: Emergency Analog Meter Request

Mr. Bottorff - On November 4, 2011, I sent you an e-mail asking for emergency relief for [Redacted] (see below). You responded by stating that she would have to wait until the Commission issues a decision in the opt-out proceeding. As you know, the Commission has approved analog electric and gas meters for your customers that want them.

[Redacted] is really suffering, and would appreciate relief as soon as possible. Is there some way that you can prioritize her request so that this matter is taken care of immediately? Please advise. Thank you.

Sincerely,

David L. Wilner
Wilner & Associates
Novato, California
415-898-1200

Copies: Paul Clanon, Executive Director, CPUC & [Redacted] (via e-mail)

From: [Redacted]
To: TEB3@pge.com
CC: [Redacted]
Sent: 11/4/2011 9:54:29 A.M. Pacific Standard Time
Subj: Emergency Analog Meter Request

Mr. Bottorff - The purpose of this letter is to request your assistance in obtaining an analog meter for my client, [Redacted] who lives in Novato, California. We have attempted to work with [Redacted] and Lavern Mitchell to obtain an accommodation. However, they have refused stating that [Redac] will have to wait until the opt-out proceeding is decided by the Public Utilities Commission ("Commission").

I find this extremely troublesome because your representatives have been informed that [Reda] is suffering very serious health problems as a result of the Smart Meter installation, and is in need of immediate relief. PG&E has a letter from her doctor confirming the medical problems, but that has not persuaded your representatives to do anything more than allow her to suffer unnecessarily.

I am aware that PG&E is installing analog meters for those customers that have appeared at the Commission's Business Voting Meetings voicing their concern about health problems associated with Smart Meters. I am also aware that Commissioner Peevey has instructed PG&E to provide certain customers with an analog meter to ensure that their health problems are addressed without unnecessary delay. In fact, PG&E has installed an analog meter for one of my other clients in Marin County.

You should also be aware that [Reda] has lived in her home for more than seven years without health problems until such time as Smart Meters were installed on her property and nearby. Under the circumstances, it should not be necessary for [Reda] to file a formal complaint with the Commission, and continue to suffer *very serious* health problems while the matter is litigated.

PG&E has a letter on file authorizing Wilner & Associates to represent [Redac] in this matter, and as stated earlier in this e-mail, a letter from her doctor confirming that she suffers from electrical sensitivity, and the Smart Meter must be removed. If you need copies of these documents, I will arrange to forward them to you.

I look forward to your immediate response. Thank you.

Sincerely,

David L. Wilner & Associates
Novato, California
415-898-1200