

From: Clanon, Paul
Sent: 3/14/2012 7:23:33 AM
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)
Cc:
Bcc:
Subject: Re: [Redacted] - Economy Air: Possible Protest and Threatening Language Against Program Staff

Thx.

On Mar 14, 2012, at 7:17 AM, "Cherry, Brian K" <BKC7@pge.com> wrote:

FYI

From: Berman, Janice S
Sent: Wednesday, March 14, 2012 06:40 AM
To: Malnight, Steven; Goldstein, Larry; Cherry, Brian K; Allen, Meredith; Corey, Jana; [Redacted]
Cc: Lokey Etheridge, Felecia K; Zambrano, Saul; Dietz, Sidney; Olsen, Jenna; [Redacted]
[Redacted] Larson, Duane; [Redacted]
Subject: Re: [Redacted] - Economy Air: Possible Protest and Threatening Language Against Program Staff

Brian, Meredith, Sid,
Because the tone of the note is threatening, and there may be a protest at the CPUC, I wanted to make sure you had an opportunity to notify appropriate CPUC staff this morning. They make wish to get their security involved.
--Jan

From: Malnight, Steven
Sent: Wednesday, March 14, 2012 05:19 AM
To: Goldstein, Larry
Cc: Lokey Etheridge, Felecia K; Zambrano, Saul; Berman, Janice S; Dietz, Sidney; Olsen, Jenna; [Redacted] Larson, Duane; Goldstein, Larry; [Redacted]
[Redacted]
Subject: Re: [Redacted] - Economy Air: Possible Protest and Threatening Language Against Program Staff

Larry,
Can you please make sure [Redacted] and [Redacted] from corporate security have received this email given its hostile nature.

Also, our people do not need to take that type of behavior. People should not engage with [Redacted] and if concerned should contact corporate security.

Steve

On Mar 13, 2012, at 11:41 PM, "Goldstein, Larry" <LIGF@pge.com> wrote:

As of this evening there is a high probability that the CPUC and PG&E will see protest activity tomorrow (Wed) from [Redacted] of Economy Air. [Redacted] is same HVAC contractor who led the protests 1 1/2 years ago when we ramped down the old HVAC Quality Maintenance (QM) program in order to work on the program's redesign. [Redacted] issues are related to timing of payments for work done. He has had issues with processing applications and receiving payment from SCE for a couple of months. He drove up to San Francisco today specifically over his issue with SCE. However, he has now also directed his angst at PG&E over the timing of payments for work done on the HVAC QM program in our territory.

Below is [Redacted] most recent email this evening. Not only is he threatening to protest, he is also using abusive and threatening language targeted at PG&E and Honeywell program personel. This is beyond acceptable behavior.

We are compiling all the detail on the projects/applications he has submitted. Several had errors in their submission or needed CIP inspection to verify the work was done properly. In all situations we believe we are within the 6-8 week processing timeframe we set as an expectation with all contractors in the program. Honeywell, the implementer for this program, has stated that they have never communicated a 7-21 day processing time.

This evening we have notified Corporate Security as well as [Redacted] [Redacted] in Corporate Communications. [Redacted] in Policy has also been made aware of the situation.

I will provide a further update once we have any additional information.

-Larry

From: Ed Roche [Redacted]
Sent: Tuesday, March 13, 2012 6:40 PM
To: Halsev Ryan; ECONOMY AIR; Callahan, Bruce; Larson, Duane; [Redacted]

Subject: fuck you all

Ryan you told me inspections would be waived, i can not go to these jobs 3x without getting paid, i will down there in am ,, fuck you RYAN you DIRTY MOTHER fuckin liar, i have had now i want your CEO number Duane Larson Fuck you to, And Bruce Callahan when i see you your lying ass has had it. 7-21 days

Bruce callahan told me, i am 15 miles from PG&E headquarters,
i will see you all tomorrow now you are at top of list \for lying ..

--

Edward Roche'

President

Economy Air Conditioning, Inc.

Redacted

Redacted

www.Economy-Commercial-HVAC.com