

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



Paul Clanon, Executive Director
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94012

March 9, 2012

RE: Extension Request for the due date of an independent consultant's evaluation report for the CHANGES Program approved in Resolution CSID-005 (November 10, 2011)

Mr. Clanon:

On November 10, 2011, the Commission approved Resolution CSID-005, which extended the duration of the Community Help and Awareness of Natural Gas and Electricity Service (CHANGES) pilot program while the Commission collected and evaluated data and considered whether the CHANGES pilot should become a permanent program and whether it should be funded through California Alternate Rates for Energy (CARE) funds. Specifically, the Resolution ordered that an evaluation report pursuant to this effort be prepared by an independent consultant and submitted to the Energy Division (ED) and Consumer Service and Information Division (CSID) by July 15, 2012.

Due to a number of unforeseen circumstances encountered during the contracting process, and the need to provide the selected consultant with a sufficient amount of time to produce a robust evaluation, ED and CSID now recognize that the original due date for the evaluation report of July 15, 2012, could only be met with great difficulty. Consequently, pursuant to Rule 16.6 of the CPUC's Rules of Practice and Procedure, ED and CSID jointly request an extension of time for the due date of the report to September 1, 2012. This extension of time will allow for the proper conclusion of the contracting process and ensure that the chosen consultant will have a reasonable amount of time to complete the report.

A copy of this Extension Request will be sent via email to all recipients of CSID-005 which includes parties to R.10-02-005 and A.11-05-017.

Sincerely,

Handwritten signature of Edward Randolph in black ink.

Edward Randolph, Director
Energy Division

Handwritten signature of Loreen McMahon in black ink, with "(by KLM)" written next to it.

Loreen McMahon, Director
Consumer Service and Information Division