

From: Clanon, Paul  
Sent: 3/17/2012 11:06:29 AM  
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc:  
Bcc:  
Subject: Re: [Redacted]  
Thx.

On Mar 17, 2012, at 10:57 AM, "Cherry, Brian K" <BKC7@pge.com> wrote:

FYI

**From:** [Redacted]  
**Sent:** Saturday, March 17, 2012 10:53 AM  
**To:** SF\_Update  
**Subject:** FW: [Redacted]

[Redacted]: Upon arrival, Cable-men confirmed that we had an electrical failure of an unknown origin in the manhole. There is not an active fire in the manhole, and the residual smoke is no longer emanating from the manhole. The manhole cover was dislodged but remained in the manhole casting. The SFFD is on-site and the streets have been closed to through traffic. M&C On-call supervisor as well as a M&C UG is enroute to assist with investigation.

[Redacted]

**From:** [Redacted]  
**Sent:** Saturday, March 17, 2012 10:36 AM  
**To:** SF\_Update  
**Subject:** [Redacted]

All,

We have an unconfirmed report of a manhole explosion at [Redacted]  
[Redacted] SFFD is standing by the incident. We have no reports of outages in the  
area. Restoration personnel are enroute. More to come.

[Redacted]