

From: Cherry, Brian K  
Sent: 3/17/2012 12:39:55 PM  
To: 'pac@cpuc.ca.gov' (pac@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: FW: [Redacted]

**From:** [Redacted]  
**Sent:** Saturday, March 17, 2012 12:38 PM  
**To:** SF\_Update  
**Subject:** FW: [Redacted]

[Redacted] update: We've determined that the cause of the outage was failed secondary mains on the Y-3 network group. M&C and Restoration personnel are on-site and are actively isolating the area to facilitate repairs. No customers will be affected during this time.

The initial event caused 2 manhole covers to dislodge from their castings. One landed back in place and the other landed approximately 15 feet away. There were no injuries or 3<sup>rd</sup> party damage that resulted from the incident.

[Redacted]

**From:** [Redacted]  
**Sent:** Saturday, March 17, 2012 11:26 AM  
**To:** SF\_Update  
**Subject:** FW: [Redacted]

[Redacted] Update: The SFFD has been released and the streets have been reopened to traffic. Our crews are still on-site investigating the cause of the incident. At this point, it appears to be a secondary cable failure. There are no customer outages in the area and the scene is safe and secure at this time.

Redacted

**From:** Redacted  
**Sent:** Saturday, March 17, 2012 11:03 AM  
**To:** Redacted M: SF Update  
**Subject:** Re: Redacted

Gov Rel has updated CCSF OES and notified the District Supervisor.

**From:** Redacted  
**Sent:** Saturday, March 17, 2012 10:53 AM  
**To:** SF\_Update  
**Subject:** FW: Redacted

Redacted Upon arrival, Cable-men confirmed that we had an electrical failure of an unknown origin in the manhole. There is not an active fire in the manhole, and the residual smoke is no longer emanating from the manhole. The manhole cover was dislodged but remained in the manhole casting. The SFFD is on-site and the streets have been closed to through traffic. M&C On-call supervisor as well as a M&C UG is enroute to assist with investigation.

Redacted

**From:** Redacted  
**Sent:** Saturday, March 17, 2012 10:36 AM  
**To:** SF\_Update  
**Subject:** Redacted

All,

We have an unconfirmed report of a manhole explosion at Redacted SFFD is standing by the incident. We have no reports of outages in the area. Restoration personnel are

enroute. More to come.

Redacted