

From: Cherry, Brian K
Sent: 3/14/2012 7:17:17 AM
To: 'pac@cpuc.ca.gov' (pac@cpuc.ca.gov)
Cc:
Bcc:
Subject: Fw: [Redacted] Economy Air: Possible Protest and Threatening Language Against Program Staff

FYI

From: Berman, Janice S
Sent: Wednesday, March 14, 2012 06:40 AM
To: Malnight, Steven; Goldstein, Larry; Cherry, Brian K; Allen, Meredith; Corey, Jana; [Redacted]
Cc: Lokey Etheridge, Felecia K; Zambrano, Saul; Dietz, Sidney; Olsen, Jenna; [Redacted]
[Redacted] Larson, Duane; [Redacted]
Subject: Re: [Redacted] Economy Air: Possible Protest and Threatening Language Against Program Staff

Brian, Meredith, Sid,
Because the tone of the note is threatening, and there may be a protest at the CPUC, I wanted to make sure you had an opportunity to notify appropriate CPUC staff this morning. They make wish to get their security involved.
--Jan

From: Malnight, Steven
Sent: Wednesday, March 14, 2012 05:19 AM
To: Goldstein, Larry
Cc: Lokey Etheridge, Felecia K; Zambrano, Saul; Berman, Janice S; Dietz, Sidney; Olsen, Jenna; [Redacted]
[Redacted] Larson, Duane; Goldstein, Larry; [Redacted]
Subject: Re: [Redacted] Economy Air: Possible Protest and Threatening Language Against Program Staff

Larry,
Can you please make sure Mike Peterson and [Redacted] from corporate security have received this email given its hostile nature.

Also, our people do not need to take that type of behavior. People should not engage with [Redacted] and if concerned should contact corporate security.

Steve

On Mar 13, 2012, at 11:41 PM, "Goldstein, Larry" <LIGF@pge.com> wrote:

As of this evening there is a high probability that the CPUC and PG&E will see protest

activity tomorrow (Wed) from [Redacted] of Economy Air. Ed is same HVAC contractor who led the protests 1 1/2 years ago when we ramped down the old HVAC Quality Maintenance (QM) program in order to work on the program's redesign. [Red] is issues are related to timing of payments for work done. He has had issues with processing applications and receiving payment from SCE for a couple of months. He drove up to San Francisco today specifically over his issue with SCE. However, he has now also directed his angst at PG&E over the timing of payments for work done on the HVAC QM program in our territory.

Below is [Redacted] most recent email this evening. Not only is he threatening to protest, he is also using abusive and threatening language targeted at PG&E and Honeywell program personel. This is beyond acceptable behavior.

We are compiling all the detail on the projects/applications he has submitted. Several had errors in their submission or needed CIP inspection to verify the work was done properly. In all situations we believe we are within the 6-8 week processing timeframe we set as an expectation with all contractors in the program. Honeywell, the implementer for this program, has stated that they have never communicated a 7-21 day processing time.

This evening we have notified Corporate Security as well as [Redacted] in Coporate Communications [Redacted] in Policy has also been made aware of the situation.

I will provide a further update once we have any additional information.

-Larry

From: [Redacted]
Sent: Tuesday, March 13, 2012 6:40 PM
To: Halsey, Ryan; ECONOMY AIR; Callahan, Bruce; Larson, Duane;
[Redacted]

Subject: fuck you all
Ryan you told me inspections would be waived , i can not go to these jobs 3x without getting paid, i will down there in am ,, fuck you RYAn you DIRTY MOTHER fuckin liar, i have had now i want your CEO number Duane Larson Fuck you to, And Bruce Callahan when i see you your lying ass has had it. 7-21 days Bruce callahan told me, i am 15 miles from PG&E headquarters, i will see you all tomorrow now you are at top of list \for lying ..

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President
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714-827-4200 Office
714-827-6250 Fax

[Redacted]
www.Economy-Commercial-HVAC.com

