

From: Tisdale, Matthew
Sent: 3/13/2012 8:43:01 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: Re: portion of EE portfolio handled by partners

Thanks for sending this, Sid. I'll look forward to reviewing.

On Mar 12, 2012, at 11:40 AM, "Dietz, Sidney" <SBD4@pge.com> wrote:

>
>
> Matthew --
>
> Here is the data behind our slide from your visit about the idea of outsourcing. We have 2011 spend and 2012 budget, and I think they both represent moves in the right direction -- customer care has been very excited about this outsourcing and making it work. Let me know if you'd like more data or have questions.

>
> yours,
>
> sid
>
>
> _____
> From: Redacted
> Sent: Wednesday, March 07, 2012 2:31 PM
> To: Dietz, Sidney; Berman, Janice S
> Subject: RE: Profiles and Personas
>
> Sid -- based on our recent discussion, here is an updated excel file for Tisdale that is a bit more user-friendly. I am also attaching the slides on 2012 budget and 2011 actuals. The data in the excel charts tie directly to the CEE expenditures in the 2011 actuals slide. Please let us know if this works for sending to Tisdale.

>
> Thanks,
Redacted

>
>
>
>
> <2011 CEE Expenditures Summary.xlsx>
> <2012 Portfolio Budget.ppt>
> <2011 Portfolio Expenditures.ppt>