

From: Dietz, Sidney
Sent: 3/12/2012 11:40:14 AM
To: 'matthew.tisdale@cpuc.ca.gov' (matthew.tisdale@cpuc.ca.gov)
Cc:
Bcc:
Subject: portion of EE portfolio handled by partners

Matthew --

Here is the data behind our slide from your visit about the idea of outsourcing. We have 2011 spend and 2012 budget, and I think they both represent moves in the right direction -- customer care has been very excited about this outsourcing and making it work. Let me know if you'd like more data or have questions.

yours,

sid

From: Redacted
Sent: Wednesday, March 07, 2012 2:31 PM
To: Dietz, Sidney; Berman, Janice S
Subject: RE: Profiles and Personas

Sid -- based on our recent discussion, here is an updated excel file for Tisdale that is a bit more user-friendly. I am also attaching the slides on 2012 budget and 2011 actuals. The data in the excel charts tie directly to the CEE expenditures in the 2011 actuals slide. Please let us know if this works for sending to Tisdale.

Thanks,

Redacted

<<...>> <<...>> <<...>>