

From: Randolph, Edward F.  
Sent: 4/30/2012 6:01:13 PM  
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc:  
Bcc:  
Subject: RE: Turnoff

Thanks. I believe power is back on. PGE records show that I was sent two letters and a phone call. I did not get the letters and there was a VM last week that could have been the call, but it was cut off.

From my end, this is no big deal, and is actually kind of funny, but I hope I am an anomaly.

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**From:** Cherry, Brian K [mailto:BKC7@pge.com]  
**Sent:** Monday, April 30, 2012 5:40 PM  
**To:** Randolph, Edward F.  
**Subject:** Turnoff

I've got people running it down ASAP. I've asked to roll a crew if we can't remotely turn it back on. And we need to find out how on earth you could be shut-off and not notified.