From: Cherry, Brian K

Sent: 4/26/2012 8:57:14 AM

To: 'Cooke, Michelle' (michelle.cooke@cpuc.ca.gov)

Cc: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)

Bcc:

Subject: Re: CPSD Staff Report on SmartMeter

It's not your fault and I don't mean to unload on you. It's just a frustrating process and we have conspiracy theorists running amok over here.

From: Cooke, Michelle [mailto:michelle.cooke@cpuc.ca.gov]

Sent: Thursday, April 26, 2012 8:54 AM

To: Cherry, Brian K Cc: Doll, Laura

Subject: RE: CPSD Staff Report on SmartMeter

I get it and I'm sorry. I've been dialing around and I just am not getting anyone in Legal. So we are trying and we'll get you it as soon as we can.

Michelle

From: Cherry, Brian K [mailto:BKC7@pge.com]

Sent: Thursday, April 26, 2012 8:51 AM

To: Cooke, Michelle Cc: Doll, Laura

Subject: RE: CPSD Staff Report on SmartMeter

Thanks. Understood. It's just that we are being hit by the media hard, our CEO is about to grilled by the Chronicle and he will have to say truthfully "I don't know" and you know how that will play in the paper tomorrow.

From: Cooke, Michelle [mailto:michelle.cooke@cpuc.ca.gov]

Sent: Thursday, April 26, 2012 8:50 AM

To: Cherry, Brian K

Cc: Doll, Laura

Subject: RE: CPSD Staff Report on SmartMeter

As I told Laura, I don't have a copy. Once it gets voted out, all the processing is done by Legal. So I don't have anything to give you.

I've asked Jeanette Lo to do everything she can to expedite it getting to you. The problem is we don't know who the typist is and the supervisor is not picking up her phone, and we don't supervise them.

This is the kind of thing that drives me nuts, by the way.

Michelle

From: Cherry, Brian K [mailto:BKC7@pge.com]

Sent: Thursday, April 26, 2012 8:39 AM

To: Cooke, Michelle

Subject: CPSD Staff Report on SmartMeter

Michelle – we still can't seem to get an e-copy or paper copy of the staff report. My problem is that our CEO is meeting with the Chronicle at 10 am today and we it is hard to respond to the report when we don't have it. We're trying through Chris Clay but it isn't progressing very quickly....Laura Doll is in the lobby.