

April 16, 2012

Mr. Carlos Velasquez
Energy Division
California Public Utilities Commission
505 Van Ness Avenue, Room 4004
San Francisco, CA 94102

Dear Mr. Velasquez:

As directed by D.97-05-040 and D.97-12-088, the utilities have been required to submit a monthly report regarding their direct access implementation activity. Beginning November 1997, the utilities have been required to submit this report on the 15th day of each month for the previous calendar month's activity. The template of these monthly reports was revised based on meetings between the Energy Division and utility staff in June 1998 and February 1999.

In compliance with your letter dated March 25, 1999, PG&E respectfully submits the revised Direct Access Implementation Activity report for the month of March 2012. This report includes the following data:

- 1) Table 1 - Previous Month's Activity:
 - the number of Direct Access requests received;
 - the number of Direct Access requests processed;
 - the average backlog of requests during the month;
 - the number of Direct Access switches from UDC to ESP;
 - the number of Direct Access switches from ESP to ESP; and
 - the number of Direct Access switches from ESP to UDC.

- 2) Table 1a - Previous Month's Activity by ESP:
 - Table 1a – Item 2 – The number of Direct Access requests processed;
 - Table 1a – Item 4 – The number of Direct Access switches from UDC to ESP;
 - Table 1a – Item 5 – The number of Direct Access switches from ESP to ESP; and
 - Table 1a – Item 6 – The number of Direct Access switches from ESP to UDC.

3) Table 2 - Direct Access Load and Customers:

- Total Direct Access Customers;
- Total UDC Customers;
- Percent Direct Access Customers;
- Total Direct Access Load (kWh);
- Total Affiliate Direct Access load (kWh);
- Total UDC Load (kWh); and
- Percent Direct Access Load (kWh).

4) Table 2a – Total Number of Customer Accounts by ESP.

5) Table 2b – Total Direct Access Load (kWh) by ESP.

6) Direct Access Customer Accounts by MDMA.

7) Billing Options by ESP.

In response to your letter dated June 15, 1999, we are also providing the number of meter installations by Meter Service Provider.

PG&E believes that items 2-7 and the Meter Services Activities Report above are commercially sensitive and therefore are being provided under Section 583 of the Public Utilities Code. Accordingly, the data should not be made available to other parties.

Finally, definitions of the reporting requirements are also enclosed. Please call [Redacted] at [Redacted] if you have any questions regarding this report.

Sincerely,



Jennifer Dowdell

Director, Regulatory Relations

(Via E-mail)

cc: Kathryn Auriemma

Enclosures