Sent: 5/26/2012 5:10:33 PM To: Cooke, Michelle (michelle.cooke@cpuc.ca.gov) Cc: Bcc: Subject: Re: Announcing New IMSD Director Michelle Cooke Michelle, we have a real talented IT director that recently joined, Robert Brooks. He really has a broad understanding of technology and ways to make big advancements without spending big dollars. Let me know when you're ready to talk with him, and he can spend some time with you. Jane On May 26, 2012, at 11:18 AM, "Cooke, Michelle" <michelle.cooke@cpuc.ca.gov> wrote: > Thanks Jane, I've enjoyed working with you as well. I may just take you up on the offer about IT efforts. > Michelle > > ---- Original Message -----> From: Yura, Jane [mailto:JKY1@pge.com] > Sent: Saturday, May 26, 2012 09:36 AM > To: Cooke, Michelle > Subject: Re: Announcing New IMSD Director Michelle Cooke > Congratulations Michelle--- this sounds like a real challenge, the IT portion alone is huge. If you ever want to get some info on the IT strategy and overhaul we're implementing for ideas, just let me know. I've really appreciated the opportunity to work with you for this window, > Jane > On May 25, 2012, at 9:53 PM, "Cooke, Michelle" <michelle.cooke@cpuc.ca.gov<mailto:michelle.cooke@cpuc.ca.gov>> wrote: > Hello all- words may have already gotten to some of you about a new position I'll be taking on, but I wanted you to hear from me as well. Have a great weekend! > > Michelle > From: Clanon, Paul > Sent: Friday, May 25, 2012 2:08 PM > To: ALL PUC > Subject: Announcing New IMSD Director Michelle Cooke

From:

Yura, Jane

> I'm very pleased to announce the appointment of Michelle Cooke as the Director of the Information and Management Services Division, which includes Human Resources, Information Technology, Budget/Fiscal, Contracts, and Business Services -- sometimes unsung, vital parts of the agency that we all depend on every day. Michelle was selected by exam from a very competitive field, and brings with her 22 years' experience as a CPUC employee in many staff and management roles.

> Michelle is just coming off her assignment as Interim Director of CPSD, where she helped guide our culture change bringing Safety back to first priority in everything we do. Michelle will start her transition to IMSD June 1 and complete it in July. Along with her new Director duties she'll stay the staff lead on enforcement proceedings related to San Bruno.

> Please join me in congratulating Michelle on her new role.
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> 
Michelle Cooke

> Michelle Cooke is an Assistant Chief Administrative Law Judge at the California Public Utilities Commission. Between August 2011 and April 2012 she was on special assignment as Interim Director of the Consumer Protection and Safety Division, assisting the Executive Director on the agency's response to the catastrophic natural gas pipeline explosion that occurred in September 2010. In this capacity, she worked with the Executive Director to develop and execute strategies to improve the Commission's safety regulation and enforcement capabilities and led the agency staff that provide safety and enforcement functions for energy utilities, rail and rail transit, passenger and household goods carriers, and telecommunications companies.

- > As a judge her case assignments have focused on the energy industry, especially facilities siting cases, with the occasional special assignment to take advantage of her facilitation and mediation skills. She has overseen water, rail, and transportation industry cases as an Assistant Chief, and most recently had primary responsibility for energy ratemaking proceedings as well as training and administrative functions of the ALJ Division. As a judge, Michelle served as presiding officer, conducted hearings, and prepared proposed decisions in formal proceedings before the Commission.
- > Before becoming an Administrative Law Judge, Judge Cooke served as a Commissioner Advisor on Energy and Transportation for three years. In that capacity, she briefed the Commissioner on technical matters, managed the energy and transportation caseload, drafted alternates and speeches, and served as a liaison to other Commission staff.
- > Judge Cooke has been with the Commission since 1990 where she has advised Commissioners and administrative law judges as a staff expert on resource planning, demand-side management, and avoided cost issues. She has coordinated the efforts of inter-disciplinary teams of analysts, engineers, lawyers, and judges, to support Commission decision making and implementation efforts in various program areas.
- > Judge Cooke holds a Bachelor of Arts degree in Mathematical Economics from Pomona College, has a Certificate in Business Administration, and has completed course work at the National Judicial College. She served as President of the Pomona College Alumni Association and Treasurer of C5 Children's School, and has managed the Commission's Food from the Bar campaign for the San Francisco Food Bank. When she can, she volunteers at the San Francisco Food Bank, San Francisco Zoo, and in the classroom at McKinley Elementary School.