Proceeding: R.10-02-005, Residential Disconnections Phase II Hours of Enrique Gallardo, Legal Counsel, in 2011

A. Payment Plans	Α
B. Deposits	В
C. Notification, Communication, & Customer Service	С
D. Language Access	D
E. Remote Shutoffs	E
F. Benchmarks & Disconnection Mitigation	F
G. Multiple Issues/General	G

Date	Description Issue Codes		A	В	C	D	E	F	G	Total
5/25/2011	Review Opening Comments of PG&E, SCE								2.7	2.7
5/25/2011	Review Opening Comments of DRA, TURN, NCLC, DisabRA								2.1	2.1
5/25/2011	Draft Reply Comments							0.4	0.4	0.8
5/26/2011	Draft Reply Comments				1.2			1.3	1.3	3.8
9/29/2011	Review Motion of TURN re remote disconnections; draft response						0.5			0.5
	Issu	e Areas	A	В	C	D	E	F	G	Total
	Total Hours for Enrique Gallardo, Legal Counsel,	in 2011	0	0	1.2	0	0.5	1.7	6.5	9.9