

From: Cherry, Brian K
Sent: 5/23/2012 5:11:50 PM
To: 'Kahlon, Raminder' (raminder.kahlon@cpuc.ca.gov)
Cc: Bottorff, Thomas E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TEB3);
Williams, Geisha (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=GJWD);
Redacted
Bcc:
Subject: Athal Mutual Water Company

Rami – let me look into it. It is a chicken and egg problem. We cannot hook up service without a pole and panel installed – otherwise we have a hot electrical line to nowhere. If I knew their contractor was reliable and would have a pole and panel in place at an exact time, we could schedule the crew to install it immediately thereafter. However, if we don't have a clear timeline, we can't send a crew out to sit around and wait for a contractor based on promise alone. I do appreciate your problem given the need for water pumping and public health issues. Keep in mind that Kern is a huge county and our service teams are in demand and have lots to do, as you can well imagine. We will do everything we can to have a crew install service as soon as they have their pole and panel ready to accept it.

From: Kahlon, Raminder [mailto:raminder.kahlon@cpuc.ca.gov]
Sent: Wednesday, May 23, 2012 5:00 PM
To: Cherry, Brian K
Subject: Athal Mutual Water Company

Brian:

I am hoping you can help me with this. Athal Mutual Water Company in Kern County ran out of water some time ago and they have been relying on trucked water funded through a grant from the Department of Public Health. DPH has drilled a new well for the utility and DPH's contractor is placing a new service pole tomorrow for three phase service.

This is **not** one of our utilities, but Athal has been in the press and local legislators are interested in the matter.

The word I received from DPH is that “The PG&E contact for service [Redacted] and our local contact is [Redacted] however we have been in contact with [Reda] and PG&E will not begin their work until our meter panel is installed. On our end we are pushing the Contractor to get the service pole and meter can installed by Thursday of this week so we can then schedule PG&E.”

It would be great if PG&E could have the service in place ASAP as the funds for trucked water are about to run out.

Thanks

Rami

415-703-1837 w