

**Proceeding: R.10-02-005, Residential Disconnections Phase II
Hours of Enrique Gallardo, Legal Counsel, in 2011**

- A. Payment Plans
- B. Deposits
- C. Notification, Communication, & Customer Service
- D. Language Access
- E. Remote Shutoffs
- F. Benchmarks & Disconnection Mitigation
- G. Multiple Issues/General

A
B
C
D
E
F
G

Date	Description	Issue Codes	A	B	C	D	E	F	G	Total
5/25/2011	Review Opening Comments of PG&E, SCE								2.7	2.7
5/25/2011	Review Opening Comments of DRA, TURN, NCLC, DisabRA								2.1	2.1
5/25/2011	Draft Reply Comments							0.4	0.4	0.8
5/26/2011	Draft Reply Comments				1.2			1.3	1.3	3.8
9/29/2011	Review Motion of TURN re remote disconnections; draft response						0.5			0.5
Issue Areas			A	B	C	D	E	F	G	Total
Total Hours for Enrique Gallardo, Legal Counsel, in 2011			0	0	1.2	0	0.5	1.7	6.5	9.9