From: Brown, Carol A.

Sent: 5/16/2012 4:26:58 PM

To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)

Cc:
Bcc:
Subject: nice old lady

82 year old - lives in Carmel - sent PG&E and the commission a letter - and neither one of us wrote her back!!! and I do not know if she wants anything more than an analog meter and not to pay the \$75 - but she would appreciate any personal contact - even if you can't help her!

and sometimes she doesn't hear the phone - leave a message!

Redacted