



Clay Faber - Director  
Regulatory Affairs  
8330 Century Park Court  
San Diego, CA 92123-1548

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May 9, 2012

**ADVICE LETTER 2358-E**  
(U 902-M)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**SUBJECT:    MODIFICATION TO SAN DIEGO GAS & ELECTRIC COLLECTION NOTICE**

San Diego Gas & Electric Company (SDG&E) hereby submits for filing the following changes to its electric collection tariffs, as shown on the enclosed Attachment A.

**DISCUSSION**

SDG&E is modifying its collection notices to update information to reflect the initiation of remote disconnect functionality as provided in D.07-04-043, which approved a settlement among SDG&E, the Division of Ratepayer Advocates (DRA) and Utility Consumers' Action Network (UCAN) to allow for SDG&E's proposed Advanced Metering Infrastructure (AMI) Project.<sup>1</sup>

SDG&E has completed mass deployment of its AMI project and is nearing completion of its twelve month communication plan in accordance with the Disconnection OIR Settlement adopted in D.10-12-051. The Disconnection OIR Settlement requires SDG&E to *"Implement a 12-month transition process during at least the first 12 months following the installation of each smart meter, whereby remote disconnections will not be allowed except if the customer initiates a termination of service request to the Utility."*<sup>2</sup>

As a result, starting July 1, 2012, SDG&E may remotely disconnect customers for credit purposes.<sup>3</sup> In support of this new functionality, changes to the attached electric service collection notice is deemed necessary to notify customers that disconnections may be performed remotely.

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<sup>1</sup> D.07-04-043, page 2.

<sup>2</sup> D.10-12-051, Appendix A, Section II.B.21.

<sup>3</sup> Remote connect/disconnect for customer initiated requests was implemented in the first quarter of 2011.

The current notice language begins as follows:

**This is your final notification prior to disconnection. Your SDG&E amount must be received within 48 hours from the dates of this notice.**

The proposed language is:

**This is your final notice. You have 48 hours from the date of this notice to pay SDG&E or your service may be disconnected remotely.**

The complete revised Collection Notice can be found in Attachment A.

### **PROTEST**

Anyone may protest this Advice Letter to the California Public Utilities Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received no later than May 29, 2012, which is 20 days of the date this Advice Letter was filed with the Commission. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

Copies should also be sent via e-mail to the attention of [EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov) of the Energy Division. It is also requested that a copy of the protest be sent via electronic mail and facsimile to SDG&E on the same date it is mailed or delivered to the Commission (at the addresses shown below).

Attn: Megan Caulson  
Regulatory Tariff Manager  
8330 Century Park Court, Room 32C  
San Diego, CA 92123-1548  
Facsimile No. (858) 654-1788  
E-mail: [mcaulson@SempraUtilities.com](mailto:mcaulson@SempraUtilities.com)

### **EFFECTIVE DATE**

SDG&E believes this Advice Letter is subject to Energy Division disposition and should be classified as Tier 2 (effective after staff approval) pursuant to GO 96-B. SDG&E hereby requests that this filing be approved on June 8, 2012, which is 30 calendar days from the date filed.

**NOTICE**

A copy of this filing has been served on the utilities and interested parties shown on the attached list, including interested parties in A.05-03-015 and R.10-02-005, by either electronically or via the U.S. mail, properly stamped and addressed.

Address changes should be directed to SDG&E Tariffs by facsimile at (858) 654-1788 or by e-mail to [SDG&ETariffs@semprautilities.com](mailto:SDG&ETariffs@semprautilities.com).

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CLAY FABER  
Director – Regulatory Affairs

(cc list enclosed)

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SAN DIEGO GAS & ELECTRIC (U 902)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Megan Caulson

Phone #: (858) 654-1748

E-mail: mcaulson@semprautilities.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 2358-E

Subject of AL: Modification of San Diego Gas & Electric Collection Notice

Keywords (choose from CPUC listing): Tariffs, Forms

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: None

Summarize differences between the AL and the prior withdrawn or rejected AL<sup>1</sup>: N/A

Does AL request confidential treatment? If so, provide explanation: None

Resolution Required?  Yes  No

Tier Designation:  1  2  3

Requested effective date: 6/8/2012

Number of tariff sheets: 3

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Form 101-00751, Table of Contents

Service affected and changes proposed<sup>1</sup>: None

Pending advice letters that revise the same tariff sheets: None

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division

Attention: Tariff Unit

505 Van Ness Ave.,

San Francisco, CA 94102

mas@cpuc.ca.gov and jnj@cpuc.ca.gov

San Diego Gas & Electric

Attention: Megan Caulson

8330 Century Park Ct, Room 32C

San Diego, CA 92123

mcaulson@semprautilities.com

<sup>1</sup> Discuss in AL if more space is needed.

General Order No. 96-B  
ADVICE LETTER FILING MAILING LIST

cc: (w/enclosures)

Public Utilities Commission

DRA

S. Cauchois  
R. Pocta  
W. Scott

Energy Division

P. Clanon  
S. Gallagher  
H. Gatchalian  
D. Lafrenz  
M. Salinas

CA. Energy Commission

F. DeLeon  
R. Tavares

Alcantar & Kahl LLP

K. Harteloo

American Energy Institute

C. King

APS Energy Services

J. Schenk

BP Energy Company

J. Zaiontz

Barkovich & Yap, Inc.

B. Barkovich

Bartle Wells Associates

R. Schmidt

Braun & Blaising, P.C.

S. Blaising

California Energy Markets

S. O'Donnell

C. Sweet

California Farm Bureau Federation

K. Mills

California Wind Energy

N. Rader

CCSE

S. Freedman  
J. Porter

Children's Hospital & Health Center

T. Jacoby

City of Chula Vista

M. Meacham  
E. Hull

City of Poway

R. Willcox

City of San Diego

J. Cervantes  
G. Lonergan  
M. Valerio

Commerce Energy Group

V. Gan

Constellation New Energy

W. Chen

CP Kelco

A. Friedl

Davis Wright Tremaine, LLP

E. O'Neill  
J. Pau

Dept. of General Services

H. Nanjo  
M. Clark

Douglass & Liddell

D. Douglass  
D. Liddell  
G. Klatt

Duke Energy North America

M. Gillette

Dynegy, Inc.

J. Paul

Ellison Schneider & Harris LLP

E. Janssen

Energy Policy Initiatives Center (USD)

S. Anders

Energy Price Solutions

A. Scott

Energy Strategies, Inc.

K. Campbell  
M. Scanlan

Goodin, MacBride, Squeri, Ritchie & Day

B. Cragg  
J. Heather Patrick  
J. Squeri

Goodrich Aerostructures Group

M. Harrington

Hanna and Morton LLP

N. Pedersen

Itsa-North America

L. Belew

J.B.S. Energy

J. Nahigian

Luce, Forward, Hamilton & Scripps LLP

J. Leslie

Manatt, Phelps & Phillips LLP

D. Huard  
R. Keen

Matthew V. Brady & Associates

M. Brady

Modesto Irrigation District

C. Mayer

Morrison & Foerster LLP

P. Hanschen

MRW & Associates

D. Richardson

OnGrid Solar

Andy Black

Pacific Gas & Electric Co.

J. Clark

M. Huffman  
S. Lawrie

E. Lucha

Pacific Utility Audit, Inc.

E. Kelly

R. W. Beck, Inc.

C. Elder

School Project for Utility Rate  
Reduction

M. Rochman  
Shute, Mihaly & Weinberger LLP

O. Armi

Solar Turbines

F. Chiang

Sutherland Asbill & Brennan LLP

K. McCrea

Southern California Edison Co.

M. Alexander  
K. Cini

K. Gansecki

H. Romero

TransCanada

R. Hunter

D. White

TURN

M. Florio  
M. Hawiger

UCAN

M. Shames

U.S. Dept. of the Navy

K. Davoodi

N. Furuta

L. DeLacruz

Utility Specialists, Southwest, Inc.

D. Koser

Western Manufactured Housing  
Communities Association

S. Dey

White & Case LLP

L. Cottle

Interested Parties In:

A.05-03-015

R.10-02-005

ATTACHMENT A  
ADVICE LETTER 2358-E

| Cal. P.U.C.<br>Sheet No. | Title of Sheet                        | Canceling Cal.<br>P.U.C. Sheet No. |
|--------------------------|---------------------------------------|------------------------------------|
| Revised 22864-E          | SAMPLE FORMS, FORM 101-00751, Sheet 1 | Revised 22323-E                    |
| Revised 22865-E          | TABLE OF CONTENTS, Sheet 1            | Revised 22849-E                    |
| Revised 22866-E          | TABLE OF CONTENTS, Sheet 12           | Revised 22581-E                    |



San Diego Gas & Electric Company  
San Diego, California

Revised Cal. P.U.C. Sheet No. 22864-E

Canceling Revised Cal. P.U.C. Sheet No. 22323-E

**SAMPLE FORMS**

Sheet 1

FORM 101-00751

Final Notice Before Disconnect  
(computer generated at premise)

(05/12)

(See Attached Form)

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Advice Ltr. No. 2358-E

Decision No. \_\_\_\_\_

Issued by  
**Lee Schavrien**  
Senior Vice President  
Regulatory Affairs

Date Filed May 9, 2012

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

SDG&E  
A SEMPRERA ENERGY COMPANY  
FINAL NOTICE BEFORE DISCONNECT  
DATE: \_\_/\_\_/\_\_

This is your final notice. You have 48 hours from the date of this notice to pay SDG&E or your service may be disconnected remotely. PLEASE NOTE: If your SDG&E service is disconnected for non-payment, there will be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored.

ACCOUNT NUMBER  
1234567890 1

SERVICE TO  
12/21/2006

NOTICE EXPIRED  
02/01/2007

TO AVOID SHUTOFF  
400.72

NOTE:  
Your next bill will include a \$9.00 charge for this visit. You may be required to make a deposit equal to twice the highest monthly SDG&E amount at your address. If you pay by check and your check is returned to us, your SDG&E service is subject to immediate disconnection without further notice.  
Si necesita ayuda para comprender este aviso favor de llamarnos inmediatamente.

DOE, JOHN

123 Main Ave

SD

You can make an online payment immediately and at no charge. Go to [sdge.com/myaccount](http://sdge.com/myaccount)

For your convenience you can use most ATM/Debit Cards, Visa® or MasterCard® Credit Cards, and Electronic Checks to pay your bill through BillMatrix at 1-800-386-0067 or on-line at [www.sdge.com](http://www.sdge.com). BillMatrix charges a convenience fee of \$1.50.

Company Offices

436 "H" St., Chula Vista  
440 Beech St., San Diego (inside  
Financial 21 Credit Union)  
644 W Mission Ave., Escondido  
104 N. Johnson Ave., El Cajon  
336 Euclid Ave., #502 San Diego  
2405 Plaza Blvd., National City  
2604 El Camino Real, B, Carlsbad



FOR AUTHORIZED PAYMENT  
LOCATIONS OR IF YOU HAVE ANY  
QUESTIONS CONCERNING YOUR  
BILL, CALL 1-800-411-SDGE (7343)  
24 HOURS A DAY

PARA OBTENER INFORMACION  
SOBRE SITIOS AUTORIZADOS  
DONDE EFECTUAR SUS PAGOS, O  
SI TIENE CUALQUIER PREGUNTA  
RELACIONADA CON SU FACTURA,  
LLAME AL 1-800-411-SDGE (7343)  
24 HORAS DEL DIA

If you're making your payment on the  
day your services are scheduled to be  
disconnected and you choose to make  
your payment through My Account, an  
authorized payment location or through  
Bill Matrix, you'll need to call 1-800-  
411-SDGE (7343) with your receipt  
number to avoid disconnection.

To make payment arrangements on your  
bill or to obtain information on income-  
qualified energy assistance programs, call  
1-800-411-SDGE (7343) or visit  
[www.sdge.com](http://www.sdge.com)

To initiate a complaint or request an  
investigation concerning your service or  
charges, you may contact the California  
Public Utilities Commission at 1-800-  
649-7570.

101-00751 (05/12)



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Sheet 1

The following sheets contain all the effective rates and rules affecting rates, service and information relating thereto, in effect on the date indicated herein.

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Advice Ltr. No. 2358-E

Decision No. \_\_\_\_\_

Issued by  
**Lee Schavrien**  
Senior Vice President  
Regulatory Affairs

Date Filed May 9, 2012

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_



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Sheet 12

SAMPLE FORMS

| <u>Form No.</u> | <u>Date</u> | <u>Applications, Agreements and Contracts</u>                       | <u>Cal. P.U.C. Sheet No.</u> |
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| 110-00432/2 | 06-07 | Form of Bill - Pink Past Due Format.....   | 20120-E |

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| 101-00753/5  | 02-04 | Urgent Notice Payment Request for Returned Payment.....   | 16948-E |
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| 101-00753/8  | 02-04 | Reminder Notice – Payment Request for Past Due Bill .....   | 16951-E |
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| 101-01072    | 04-11 | Notice of Disconnect (delivered).....   | 22331-E |

(Continued)

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Issued by

Date Filed

May 9, 2012

Advice Ltr. No. 2358-E

**Lee Schavrien**

Effective

Decision No. \_\_\_\_\_

Senior Vice President  
Regulatory Affairs

Resolution No. \_\_\_\_\_