

From: Clanon, Paul  
Sent: 6/8/2012 6:27:10 AM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc:  
Bcc:  
Subject: Re: Very helpful info from michelle

Now I'm reading about Shakespeare. The dude could write.

On Jun 7, 2012, at 11:02 PM, "Doll, Laura" <[LRDD@pge.com](mailto:LRDD@pge.com)> wrote:

Just so you'll know too! This sounds great to me.

(Perhaps ill be done with Caro when I return!)

**From:** Cooke, Michelle [mailto:[michelle.cooke@cpuc.ca.gov](mailto:michelle.cooke@cpuc.ca.gov)]  
**Sent:** Thursday, June 07, 2012 09:27 PM  
**To:** Doll, Laura  
**Subject:** RE: More 6/26 questions

That is very good to hear. Invitees were Northern California organizations that we oversee, primarily transit agencies and PG&E, and I am working on the responses. Because it is up here, we did not invite Southern California utilities, we may do another session in Southern California for them. I attended a session in Southern California hosted by Metrolink in March that targetted LA Metro/Metrolink Board members and we are basically duplicating that. The decision to only target Northern California entities is a space management issue.

It is in no way a public flogging session for PG&E, in fact the examples that are being used in the session are transit examples from outside of California and it is unlikely that PG&E will even be referenced by name, but anyone listening will hear parallels to PG&E's situation, when I heard it in March, it was actually SF Muni that popped into my head pretty much every word out of the speakers' mouths. My three primary targets for attendance are the Commissioners (who will all be there), you guys, and SFMTA (who will also have good turnout) and the others that we get will just be icing. It is very specifically targetted at governing boards and what they can do to incorporate safety more effectively into their activities and I think that your board and officers will find it very useful and a good way to begin/further dialogue about their roles and how safety can be elevated. The speakers are an NTSB Board Member and a Board Member from WMATA (the Washington Metro agency) that came in as a turnaround guy and their Board's experience.

I know your folks are paranoid, but this is not a flogging session and it is designed to help build tools for the governing entities to support what needs to occur at the highest levels, using a real life example.

**From:** Doll, Laura [mailto:[LRDD@pge.com](mailto:LRDD@pge.com)]

**Sent:** Thu 6/7/2012 7:24 PM  
**To:** Cooke, Michelle  
**Subject:** More 6/26 questions

Michelle

we are now up to 9 (of 11) external board members and a full cast of officers. Ill get you the final list next week.

ALL utilities were invited, right? That's the way I read the invitation letter from Mike. I am trying to assure the pge board that this isn't targetted public flogging, but rather a practical, beneficial discussion about ways that boards and exec leadership can have a genuine and effective impact on safety culture and practices.

Thanks  
Laura

Ps. I know it was a sad day today. Heard it was very moving.