

From: Clanon, Paul  
Sent: 6/26/2012 4:13:23 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc:  
Bcc:  
Subject: RE: Bravo!

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**From:** Doll, Laura [mailto:LRDD@pge.com]  
**Sent:** Tuesday, June 26, 2012 3:45 PM  
**To:** Clanon, Paul  
**Subject:** FW: Bravo!

I mean it. It was great.

Don't forget to send me the link to the guy . . .

**From:** Doll, Laura  
**Sent:** Tuesday, June 26, 2012 3:07 PM  
**To:** Michelle Cooke (michelle.cooke@cpuc.ca.gov)  
**Cc:** Horner, Trina (TNHc@pge.com)  
**Subject:** Bravo!

Michelle

What a great session on Safety Leadership! It's easy to see why you were determined to get those folks here and to get a high level contingent of PG&E leadership to hear them. Sumwalt is just phenomenal and I am pretty sure I would vote for him for anything he pursued. And Downey spoke so directly and effectively to the board role. Our board paid attention and they were impressed.

I know what a pain it is to put something like this together, but you hit a home run. It was historic to have both Commissioners and utility leaders together for the first time to LISTEN to positive, practical ideas and to show how good can come out of a terrible tragedy. That positive forward vision has been lacking and so today set a new direction.

I am hearing lots of good comments, and relief, of course too. But given how important trust is, the positive tone set today will go a long way toward a better relationship.

This was a great farewell tour event!

Thanks

Laura