

CERTIFICATE OF SERVICE

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is 77 Beale Street, San Francisco, California 94105.

I am readily familiar with the business practice of Pacific Gas and Electric Company for collection and processing of correspondence for mailing with the United States Postal Service. In the ordinary course of business, correspondence is deposited with the United States Postal Service the same day it is submitted for mailing.

On June 26, 2012, I served a true copy of:

- **PACIFIC GAS AND ELECTRIC COMPANY'S RESPONSE TO THE CONSUMER PROTECTION AND SAFETY DIVISION'S REPORTS: RECORDS MANAGEMENT WITHIN THE GAS TRANSMISSION DIVISION OF PG&E PRIOR TO THE NATURAL GAS TRANSMISSION PIPELINE RUPTURE AND FIRE, SAN BRUNO, CALIFORNIA, SEPTEMBER 9, 2010 AND REPORT AND TESTIMONY OF MARGARET FELTS**
- **NOTICE OF AVAILABILITY OF PACIFIC GAS AND ELECTRIC COMPANY'S (PG&E) EXHIBITS SUPPORTING PG&E'S RESPONSE TO CONSUMER PROTECTION AND SAFETY DIVISION'S INVESTIGATION REPORT**

[XX] By Electronic Mail – serving the enclosed via e-mail transmission to each of the parties listed on the official service list for **I.11-02-016** with an e-mail address.

[XX] By U.S. Mail – by placing the enclosed for collection and mailing, in the course of ordinary business practice, with other correspondence of Pacific Gas and Electric Company, enclosed in a sealed envelope, with postage fully prepaid, addressed to those listed as 'Parties' on the official service list for **I.11-02-016** without an e-mail address.

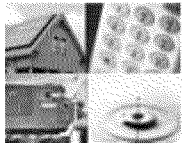
[XX] Hand Delivery to the following:

Administrative Law Judge Amy C. Yip-Kikugawa  
State of California Public Utilities Commission  
505 Van Ness Avenue,  
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I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed in San Francisco, California on June 26, 2012.

\_\_\_\_\_  
/s/  
*Tauvela V. U'u*



California Public  
Utilities Commission

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