

**PACIFIC GAS AND ELECTRIC COMPANY  
Gas Pipeline Safety OIR  
Rulemaking 11-02-019  
Data Response**

PG&E Data Request No.:	LocalUnions246-342_002-27		
PG&E File Name:	GasPipelineSafetyOIR_DR_LocalUnions246-342_002-Q27		
Request Date:	January 3, 2012	Requester DR No.:	002
Date Sent:	January 20, 2012	Requesting Party:	Plumbers/Pipe Fitters/Steamfitters Local Unions 246/342
PG&E Responder:	Redacted	Requester:	Sarah Grossman-Swenson

**THE PUC'S INDEPENDENT REVIEW PANEL REPORT (IRPR) ISSUED IN JUNE 2011, ATTACHES AN APPENDIX G, WHICH APPEARS TO BE A PG&E DOCUMENT. THE FOLLOWING QUESTION ALL RELATE TO APPENDIX G.**

**QUESTION 27**

How is Work Error determined?

**ANSWER 27**

Reported events are reviewed by the Work Procedure Error (WPE) team. The event is reviewed to determine if it meets event reporting criteria. Once the event is deemed to meet the reporting criteria, a WPE specialist is assigned.

This specialist investigates the event using work procedures, accident prevention rules, stakeholder interviews, documentation, subject matter expert input, and other relevant information. The WPE specialist using these tools identifies work violations, errors, and all other preconditions contributing to the event.