

**PACIFIC GAS AND ELECTRIC COMPANY  
Gas Pipeline Safety OIR  
Rulemaking 11-02-019  
Data Response**

rPG&E Data Request No.:	LocalUnions246-342_002-28		
PG&E File Name:	GasPipelineSafetyOIR_DR_LocalUnions246-342_002-Q28		
Request Date:	January 3, 2012	Requester DR No.:	002
Date Sent:	January 20, 2012	Requesting Party:	Plumbers/Pipe Fitters/Steamfitters Local Unions 246/342
PG&E Responder:	Sara Peralta	Requester:	Sarah Grossman- Swenson

**THE PUC'S INDEPENDENT REVIEW PANEL REPORT (IRPR) ISSUED IN JUNE 2011, ATTACHES AN APPENDIX G, WHICH APPEARS TO BE A PG&E DOCUMENT. THE FOLLOWING QUESTION ALL RELATE TO APPENDIX G.**

**QUESTION 28**

What are PG&E's policies to enable a worker or a contractor to point out/bring to the attention of PG&E an error?

**ANSWER 28**

PG&E has established an enterprise wide Code of Conduct as part of the company's corporate governance processes. There are multiple versions of this code, based on the target audience, including an Employee Code of Conduct and a Code of Conduct for Contractors, Consultants, Suppliers and Vendors. All versions of this code include instructions and guidance on raising a concern, which would include errors of any kind.

PG&E's Gas Event Reporting work procedure (TD-1465P-02) provides more detailed instructions and criteria for reporting specific types of gas operations related errors.