

From: scott.wiener@sfgov.org
Sent: 7/17/2012 3:31:18 PM
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)
Cc: Colvin, Michael (michael.colvin@cpuc.ca.gov)
Bcc:
Subject: RE: PG&E SF Street lights

Thanks, Michael. Brian, actually [Redacted] has been a terrific point of contact - very responsive and helpful. Our challenge is with PG&E's responsiveness, as a whole, in terms of repairing broken lights. It takes too long, PG&E keeps paper records, and so forth. I held a hearing a couple of months ago, and these issues were all flagged and discussed. PG&E states that it is trying to improve things, but it's slow going. But in terms of actual response to my office, Ontario does an excellent job. If Ontario were the guy physically fixing the lights, we'd be in better shape.

Scott Wiener
Supervisor, District 8
(415) 554-6968

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From: "Cherry, Brian K" <BKC7@pge.com>
To: "Colvin, Michael" <michael.colvin@cpuc.ca.gov>
Cc: "Scott.Wiener@sfgov.org" <Scott.Wiener@sfgov.org>
Date: 07/17/2012 02:59 PM
Subject: RE: PG&E SF Street lights

Thanks Michael. Hello Scott. Let me look into it and get someone Scott can call anytime.

From: Colvin, Michael [<mailto:michael.colvin@cpuc.ca.gov>]
Sent: Tuesday, July 17, 2012 2:56 PM
To: Cherry, Brian K
Cc: Scott.Wiener@sfgov.org
Subject: PG&E SF Street lights

Hi Brian

Hope you are doing well. On Sunday I was at the SF AIDS Walk where I ran into SF Supervisor Scott Wiener (CC'd to this note). Mr. Wiener was lamenting how he frequently gets many complaints from his constituents about streetlights in their neighborhood not working properly. He continued to remark that his efforts to work with PG&E to get better information, shorter fix times, etc. has been stymied by lack of a good contact person... I was hoping that you could provide his office with the right person within PG&E to help coordinate these types of complaints in a more systematic fashion, and perhaps to give him a briefing on how PG&E operates so that he

can better respond to the complaints he gets.

Many thanks!

Michael

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