

From: Pender, Matthew T  
Sent: 4/10/2008 2:19:34 PM  
To: Fassett, Robert (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=RPF2);  
Howard, Robert T (GT&D)  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=RTHC)  
Cc: Carter, Glen E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=GECJ);  
Redacted  
Redacted  
Redacted

Bcc:

Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.

Bob:

I'm not 100% sure who you'll want to send this to so I'll provide some options below and you can decide.

If you want to alert anyone who uses IGIS include these outlook address lists:

UO EP IGIS Gas Incident Users

UO EP IGIS Gas Leaks Personnel

GT&D GAS Dsbn Plng Engrs And Sr Gas Engrs

If you want to include the people that the report used to go to (on the ED/ M&C side), it used to go to:

ED M&C Directors Only

ED M&C Supts Only

OMC Gas T&R

UO EP Gas Distribution Supvrs

If there is someone else or another group you think should get it let me know.

Thanks,

Matt

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From: Howard, Robert T (GT&D)  
Sent: Thursday, April 10, 2008 12:36 PM  
To: Pender, Matthew T; Fassett, Robert (GT&D)  
Cc: Carter, Glen E; Redacted  
Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.

Thank you Matt!! Matt, Now I need a potential list of users that I can address a communication to. Thanks, b

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From: Pender, Matthew T  
Sent: Thursday, April 10, 2008 11:54 AM  
To: Howard, Robert T (GT&D); Fassett, Robert (GT&D)  
Cc: Carter, Glen E; Redacted  
Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.

All:

The "Systemwide Active Grading" report has been deactivated in IGIS, as of about 20 minutes ago you can longer run this report.

Thanks,

Matt

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From: Howard, Robert T (GT&D)

Sent: Thursday, April 10, 2008 10:57 AM

To: Fassett, Robert (GT&D); Pender, Matthew T

Cc: Carter, Glen E; [Redacted]

Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.

I still do not want the report used. It is easily mis-interpreted unless there is consistent and persistent communication that supports the use of the report. I do not think we can validate that any and all leaks that may have been downgraded using this report were validated in the field. Sincerely, Bob

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From: Fassett, Robert (GT&D)

Sent: Thursday, April 10, 2008 9:34 AM

To: Howard, Robert T (GT&D); Pender, Matthew T

Cc: Carter, Glen E; [Redacted]

Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.

Bob,

I just spoke with [Redacted] about this and for change management purposes he's writing a "white paper" to explain the history, intent, use of the report etc. In short, as I understand it, this is a summary report that's referred to as the "threshold report" and was used by the senior gas distribution engineers in the past. There is a detailed report that goes with the use of this summary report as well. It's based on the assumptions in the column headers per division and uses the 80-20 rule to determine how many leaks could be overgraded. Then based on the trends the divisions that fall outside of the average can look into the detail to determine based on distance from structure, % gas etc if there are leaks that may have been graded conservatively. If this is the case then they'd asked for specific leak numbers be resurveyed to validate the grade. If any leaks on this report were ever downgraded it was because the field recheck/followup action warranted it and not on the report or "desk review" of that data.

Redac  
ted,

Please jump in and add clarification or correction where necessary.

Bob

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From: Howard, Robert T (GT&D)  
Sent: Thursday, April 10, 2008 9:06 AM  
To: Pender, Matthew T  
Cc: Carter, Glen E; Redacted Fassett, Robert (GT&D)  
Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.  
Importance: High

Matt,

Can we get a record of anyone that has gone in and generated this report from IGIS? We need to dig. I would think we could measure the equivalent of "hits" on a website. In addition, please let me know when the report has been terminated. Thanks for your diligence and stepping up. B

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From: Fassett, Robert (GT&D)  
Sent: Thursday, April 10, 2008 9:01 AM  
To: Howard, Robert T (GT&D)  
Cc: Carter, Glen E; Redacted; Pender, Matthew T  
Subject: RE: Sample of "System Active Grading" report out of IGIS both of you requested.

Bob

I forwarded your e-mail to Matt and I just spoke with him over the phone. He confirmed that IGIS reports are not sent out - people have to generate them. He will review the attached and also look for any other reports that may generate a similar perception and have them removed from the standard report generator as well.

Bob

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From: Howard, Robert T (GT&D)

Sent: Thursday, April 10, 2008 8:46 AM

To: Carter, Glen E; Fassett, Robert (GT&D)

Cc: Redacted

Redacted

Carter, Glen E; Salas, Edward A (ET);

Redacted

Subject: FW: Sample of "System Active Grading" report out of IGIS both of you requested.

Importance: High

Glen and Bob,

As I discussed with Bob, this report was just brought to my attention, and I understand it is a report developed by Redacted some time ago prior to bringing the gas distribution and transmission teams together and that is automatically generated in IGIS on a monthly basis.

Bob was not aware that this report was being automatically generated nor neither of us had been aware of its existence. We agreed and I asked Bob to have this report immediately suspended.

I agreed to talk to Redac and develop a communication that this report is being suspended.

Bob was going to check with Matt Pender to see whether this report was used in any way to affect funding of leak surveys. He was also going to confirm when the report was first

developed and why 25 % was used and who used the report as far as we can determine. The communication will go to area management.

[Redacted], I wanted you to be aware of this issue as well in case it comes up specifically in any classes. I want to make sure that we are continuously making efforts to overcome any skepticism.

Thank you to [Redacted] for bringing this to my attention.

Sincerely,

Bob Howard

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From: [Redacted]

Sent: Thursday, April 10, 2008 7:59 AM

To: Howard, Robert T (GT&D)

Subject: FW: Sample of "System Active Grading" report out of IGIS both of you requested.

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From: [Redacted]

Sent: Wednesday, April 09, 2008 7:52 PM

To: [Redacted]

Subject: Sample of "System Active Grading" report out of IGIS both of you requested.

<< File: Sample System Active Grading Rept0002.pdf >> << File: Sample System Active Grading Rept0003.pdf >> << File: Sample System Active Grading Rept0004.pdf >> << File: Sample System Active Grading Rept0001.pdf >>

Redacted

The attachments above contain a sample of the “System Active Grading” report out of IGIS that both of you requested a copy of.

Redact