

Pacific Gas and Electric Company

**Advice Letter 3304-G/4052-E: Attachment 4 cont'd
Revised Customer Energy Statement
Illustrative Energy Statements**

Format 18

**E-1 / G-1 Residential Service DA/CCA
Direct Access/ Community Choice Aggregation**

Revised Energy Statement Format

Rate Schedules using this format: Global

Use this format as an example of:
Direct Access/ Community Choice Aggregation Third Party Bills

Numbers, graphs and messages used in the attached draft energy statements are illustrative and for use in review only.

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

DRAFT

Service For:

Residential Customer-CCA
Generation Credit
1234 Main Street
Extra Address Line
Anytown, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$ 404.99
Payment(s) Received Since Last Statement	- 404.99
Past Due Amount	\$ 0.00
Current PG&E Electric Delivery Charges	\$ 285.94
Current Marin Clean Energy Electric Generation Charges	229.10
Current Gas Charges	173.59

Total Amount Due by 12/29/2011 \$688.63

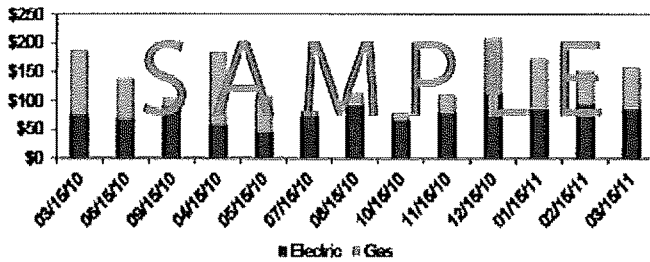
Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-800-743-5000 or
Email: info@pge.com
www.pge.com/MyEnergy

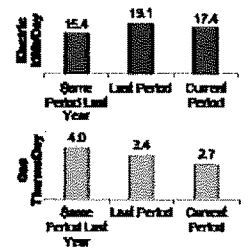
Local Office Address

750 Lindero St Ste 160
San Rafael, CA 94901

Monthly Billing History



Average Daily Energy Comparison



Visit www.pge.com/MyEnergy for a detailed bill comparison.

Important Messages

Your electric charges on this page are broken into electric delivery charges from PG&E and electric generation charges from Marin Clean Energy. These two charges are for different services and are not duplicate charges. Please see the following pages for further details of your charges.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 0 X X X Font FPO 0 0 0 0 0 X X X



Account Number: 1023456789-0	Due Date: 12/29/2011	Total Amount Due: \$688.63	Amount Enclosed: \$
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9184.2.9.743 2 SP 0.650

RESIDENTIAL CUSTOMER - CCA
1234 MAIN STREET
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



Recycled Paper
30% Post-Consumer Waste
Page 1 of 5



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit [\(Link\)](#) for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	130% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	\$ 0.00
Generation	0.00
Transmission	25.92
Distribution	176.04
Public Purpose Programs	24.42
Nuclear Decommissioning	1.05
DWR Bond Charge	8.06
Competition Transition Charges (CTC)	14.06
Energy Cost Recovery Amount	7.53
PCIA	28.40
Taxes and Other	0.56
Total Electricity Charges	\$ 285.94

*PG&E refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2012 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- Online at www.pge.com
- PG&E's Mobile Bill Pay
- Automatic Payment Service: Sign up to authorize automatic payments sent from your bank account each month.
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.

Page 2 of 5



ENERGY STATEMENT

www.pge.com/MyEnergy

DRAFT

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

Details of PG&E Electric Delivery Charges

11/02/2011 to 12/02/2011 (31 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: E1 TB Standard Service-Residential

Service Information

Meter # 1098765432
Current Meter Reading 17,539
Prior Meter Reading 15,943
Total Usage 1,596 kWh
Serial F
Rotating Outage Block 5M

11/02/2011 – 11/02/2011

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	362.700000 kWh	(## days x ## kWh/day)		
Tier 1 Usage	362.700000 kWh	@	\$ 0.xxxxx	\$ xx.xx
Tier 2 Usage	108.810000 kWh	@	\$ 0.xxxxx	xx.xx
Tier 3 Usage	253.890000 kWh	@	\$ 0.xxxxx	xx.xx
Tier 4 Usage	870.600000 kWh	@	\$ 0.xxxxx	xx.xx

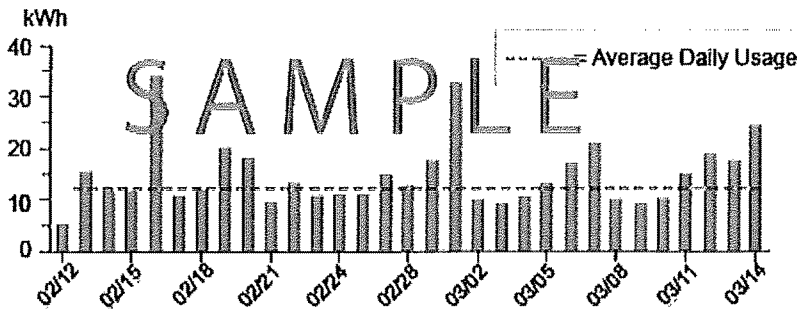
Additional Messages

Total Electric Delivery Charges

\$285.94

YYYY vintage

Electric Usage This Period: 1,596 kWh, 31 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



Recycled Paper
30% Post-Consumer Waste
Page 3 of 5



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

Details of Marin Clean Energy Electric Generation Charges

11/02/2011 to 12/02/2011 (31 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321 ESP Customer Number:00000000
Rate Schedule: RES E-1

11/02/2011 – 12/03/2011

Baseline-Total	362.7000 kWh	@	\$ 0.03700	\$ 13.42
101%-130% of Baseline- Total	108.8100 kWh	@	\$ 0.04500	4.90
131%-200% of Baseline- Total	253.8900 kWh	@	\$ 0.13400	34.02
201%-300% of Baseline- Total	362.7000 kWh	@	\$ 0.18500	67.10
Over 300% of Baseline- Total	507.9000 kWh	@	\$ 0.21500	109.20
Net Charges				\$228.64
Energy Commission Tax				
Energy Surcharge				\$ 0.46

Total Charges: Marin Clean Energy \$229.10

Service Information

Current Meter Reading 17,539
Prior Meter Reading 15,943
Total Usage 1,596 kWh

Additional Messages

For questions regarding charges on this page, please contact:

Marin Clean Energy
781 Lincoln Ave Ste 320
San Rafael, CA 94901
(888) 632-3674

MCE charges for clean, renewable energy replace PG&E electric generation charges. PG&E still charges for delivering electricity to you. There are no new or increased charges. Questions? Call 888-632-3674 or visit marincleanenergy.com

Visit www.pge.com/myenergy for a detailed bill comparison.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

Details of Gas Charges

11/03/2011 to 12/02/2011 (30 billing days)

Service For: 1234 Main Street
Service ID: 9087654321
Rate Schedule: G1 T Standard Service-Residential

Service Information

Meter # 1234512345
Current Meter Reading 5,708
Prior Meter Reading 5,567
Difference 141
Multiplier 1.030102
Total Usage 145 Therms
Serial F

11/03/2011 – 11/30/2011

Your Tier Usage

1	2
---	---

Tier 1 Allowance	57.40000 Therms	(## days x #.## Therms/day)		
Tier 1 Usage	57.40000 Therms	@	\$ 0.95374	\$ 54.74
Tier 2 Usage	77.93333 Therms	@	\$ 1.23082	95.92

Gas PPP Surcharge (\$ 0.08400/Therm) \$ 11.37

12/01/2011 – 12/02/2011

Your Tier Usage

1	2
---	---

Tier 1 Allowance	4.10000 Therms	(## days x #.## Therms/day)		
Tier 1 Usage	4.10000 Therms	@	\$ 0.95166	\$ 3.90
Tier 2 Usage	5.56667 Therms	@	\$ 1.22874	6.84

Gas PPP Surcharge (\$ 0.08400/Therm) \$ 0.81

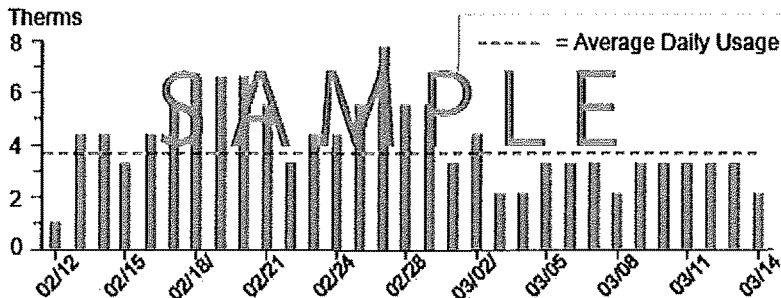
Gas Procurement Cost (\$/Therm)

11/03/2011 – 11/30/2011 \$0.49193
12/01/2011 – 12/02/2011 \$0.48985

Additional Messages

Total Gas Charges \$173.59

Gas Usage This Period: 145 Therms, 31 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



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Page 5 of 5

Pacific Gas and Electric Company
Advice Letter 3304-G/4052-E: Attachment 4 cont'd
Revised Customer Energy Statement
Illustrative Energy Statements

Format 18
E-1 / G-1 Residential Service DA/CCA
Direct Access/ Community Choice Aggregation

Redlined Revised Energy Statement Format

Rate Schedules using this format: Global

Use this format as an example of:
Direct Access/ Community Choice Aggregation Third Party Bills

Numbers, graphs and messages used in the attached draft energy statements are illustrative and for use in review only.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

DRAFT

Service For:

Residential Customer-CCA
Generation Credit
1234 Main Street
Extra Address Line
Anytown, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$ 404.99
Payment(s) Received Since Last Statement	- 404.99
Past Due Amount	\$ 0.00
Current PG&E Electric <u>Delivery</u> Charges	\$ 285.94
Current Marin Clean Energy <u>Electric Generation</u> Charges	229.10
Current Gas Charges	173.59

Questions about your bill?
24 hours per day, 7 days per week
Phone: 1-800-743-5000 or
Email: info@pge.com
www.pge.com/MyEnergy

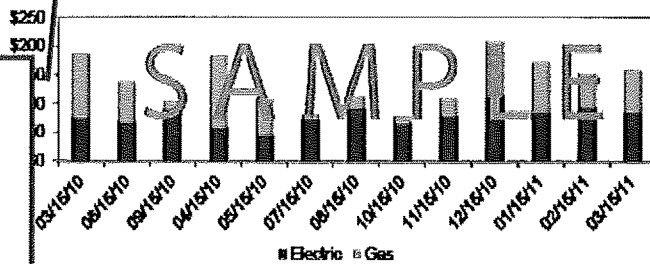
Total Amount Due by 12/29/2011 \$688.63

Local Office Address

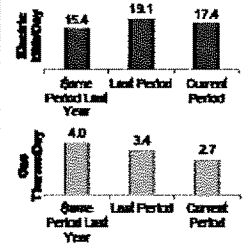
750 Lindero St Ste 160
San Rafael, CA 94901

Customers prefer a clear separation of PG&E charges from Energy Service Provider charges. PG&E delivery charges are clearly noted, and separated from generation charges. For gas Core Transportation customers, these labels would be: gas delivery charges and gas procurement charges.

Monthly Billing History



Average Daily Energy Comparison



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Important Messages

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Account Number: 1023456789-0	Due Date: 12/29/2011	Total Amount Due: \$688.63	Amount Enclosed: \$
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9184.2.9.743 2 SP 0.650

RESIDENTIAL CUSTOMER - CCA
1234 MAIN STREET
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



Recycled Paper
30% Post-Consumer Waste
Page 1 of 5



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 12/08/2011

Due Date: 12/29/2011

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

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華語客戶服務 (Chinese) 1-800-893-9555

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Business Customer Service 1-800-468-4743

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1	0% - 100%
2	101% - 130%
3	130% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

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Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

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Your Electric Charges Breakdown

Conservation Incentive	\$ 0.00
Generation	0.00
Transmission	25.92
Distribution	176.04
Public Purpose Programs	24.42
Nuclear Decommissioning	1.05
DWR Bond Charge	8.06
Competition Transition Charges (CTC)	14.06
Energy Cost Recovery Amount	7.53
PCIA	28.40
Taxes and Other	0.56
Total Electricity Charges	\$ 285.94

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2012 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- Online at www.pge.com
- PG&E's Mobile Bill Pay
- Automatic Payment Service: Sign up to authorize automatic payments sent from your bank account each month.
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.

Page 2 of 5



ENERGY STATEMENT

www.pge.com/MyEnergy

DRAFT

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

Details of PG&E Electric Delivery Charges

11/02/2011 to 12/02/2011 (31 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: E1 TB Standard Service-Residential

11/02/2011 – 11/02/2011

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	362.700000 kWh	(## days x ## kWh/day)		
Tier 1 Usage	362.700000 kWh	@	\$ 0.xxxxx	xx.xx
Tier 2 Usage	108.810000 kWh	@	\$ 0.xxxxx	xx.xx
Tier 3 Usage	253.890000 kWh	@	\$ 0.xxxxx	xx.xx
Tier 4 Usage	870.600000 kWh	@	\$ 0.xxxxx	xx.xx

Clearly shows that the PG&E page is only for delivery charges

Meter #	1098765432
Current Meter Reading	17,539
Prior Meter Reading	15,943
Total Usage	1,596 kWh
Serial	F
Rotating Outage Block	5M

Additional Messages

Customers are shown unbundled prices that include only the components the customer pays

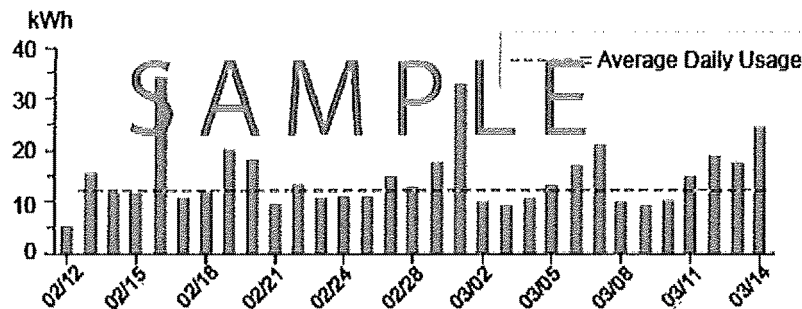
Total Electric Delivery Charges

\$285.94

YYYY vintage

Year that the customer joined CCA/DA

Electric Usage This Period: 1,596 kWh, 31 billing days



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Recycled Paper
30% Post-Consumer Waste
Page 3 of 5



ENERGY STATEMENT

www.pge.com/MyEnergy

Clearly shows that the third party service provide page is only for generation charges. For gas Core Transportation customers, the label would be Gas Procurement instead of Electric Generation

456789-0
12/08/2011
2011

Details of Marin Clean Energy Electric Generation Charges

11/02/2011 to 12/02/2011 (31 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321 ESP Customer Number:00000000
Rate Schedule: RES E-1

11/02/2011 – 12/03/2011

Baseline-total	362.7000 kWh	@	\$ 0.03700	\$ 13.42
101%-130% of Baseline- Total	108.8100 kWh	@	\$ 0.04500	4.90
131%-200% of Baseline- Total	253.8900 kWh	@	\$ 0.13400	34.02
201%-300% of Baseline- Total	362.7000 kWh	@	\$ 0.18500	67.10
Over 300% of Baseline- Total	507.9000 kWh	@	\$ 0.21500	109.20
Net Charges				\$228.64
Energy Commission Tax				
Energy Surcharge				\$ 0.46

Total Charges: Marin Clean Energy \$229.10

Service Information

Current Meter Reading 17,539
Prior Meter Reading 15,943
Total Usage 1,596 kWh

Additional Messages

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Marin Clean Energy
781 Lincoln Ave Ste 320
San Rafael, CA 94901
(888) 632-3674

MCE charges for clean, renewable energy replace PG&E electric generation charges. PG&E still charges for delivering electricity to you. There are no new or increased charges. Questions? Call 888-632-3674 or visit marincleanenergy.com

Data and text on this page are provided by the third-party service provider

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ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 12/08/2011
Due Date: 12/29/2011

Details of Gas Charges

11/03/2011 to 12/02/2011 (30 billing days)

Service For: 1234 Main Street
Service ID: 9087654321
Rate Schedule: G1 T Standard Service-Residential

Service Information

Meter # 1234512345
Current Meter Reading 5,708
Prior Meter Reading 5,567
Difference 141
Multiplier 1.030102
Total Usage 145 Therms
Serial F

11/03/2011 – 11/30/2011

Your Tier Usage

1	2
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Tier 1 Allowance	57.40000 Therms	(## days x #.## Therms/day)	
Tier 1 Usage	57.40000 Therms	@ \$ 0.95374	\$ 54.74
Tier 2 Usage	77.93333 Therms	@ \$ 1.23082	95.92

Gas PPP Surcharge (\$ 0.08400/Therm) \$ 11.37

Gas Procurement Cost (\$/Therm)

11/03/2011 – 11/30/2011 \$0.49193
12/01/2011 – 12/02/2011 \$0.48985

12/01/2011 – 12/02/2011

Your Tier Usage

1	2
---	---

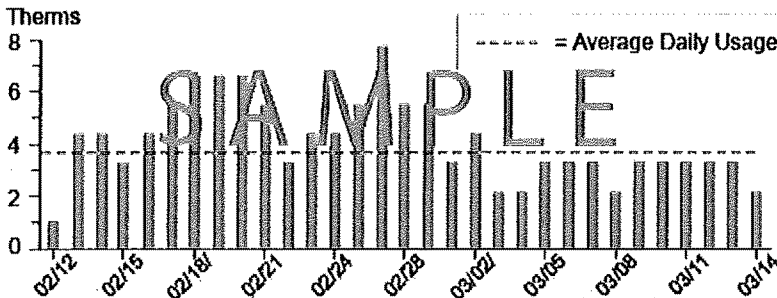
Tier 1 Allowance	4.10000 Therms	(## days x #.## Therms/day)	
Tier 1 Usage	4.10000 Therms	@ \$ 0.95166	\$ 3.90
Tier 2 Usage	5.56667 Therms	@ \$ 1.22874	6.84

Gas PPP Surcharge (\$ 0.08400/Therm) \$ 0.81

Additional Messages

Total Gas Charges \$173.59

Gas Usage This Period: 145 Therms, 31 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



Recycled Paper
30% Post-Consumer Waste
Page 5 of 5

Pacific Gas and Electric Company
Advice Letter 3304-G/4052-E: Attachment 4 cont'd
Revised Customer Energy Statement
Illustrative Energy Statements

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Direct Access/ Community Choice Aggregation

Redlined Current Energy Statement Format

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Direct Access/ Community Choice Aggregation Third Party Bills

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