

From: Lakhanpal, Manisha
Sent: 7/31/2012 6:45:20 PM
To: [Redacted]
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Tom, Jonathan P. (jonathan.tom@cpuc.ca.gov)
Bcc:
Subject: RE: Contacts for bill redesign issue

[Redacted]

Just a follow up question ...since CIA (conservation incentive adjustment) has become effective July 1, 2012, what bill format is PG&E using to issue their July bills for their bundled residential customers and CCA customers?

From: [Redacted]
Sent: Tuesday, July 31, 2012 4:55 PM
To: Tom, Jonathan P.; Lakhanpal, Manisha
Cc: Dietz, Sidney
Subject: Contacts for bill redesign issue

Jonathan/Manisha-

I spoke again with Sidney Dietz and he asked me to forward you the contact list directly per your request.

Sidney Dietz – Director Regulatory Relations (replacement for Jennifer Dowdell on CCA issues) – SBD4@pge.com – 415-973-5921

Brian Rich – Senior Director Customer Care IT (explanation of IT issue) - BFR6@pge.com – 415-973-2411

Steve Malnight – Vice President Customer Care (decision maker for bill redesign) - S0M3@pge.com - 415-973-3247

Thanks for your patience, please let me know if you have any questions.

[Redacted] Principal Account Manager
Pacific Gas and Electric Company
Energy Solutions and Service

[Redacted]

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