

From: Redacted
Sent: 8/2/2012 4:57:15 PM
To: Petlin, Gabriel (gabriel.petlin@cpuc.ca.gov)
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Bcc:
Subject: RE: RCES

Gabe

You asked - if the Commission were to make changes to PG&E's rate, how big an impact would those changes have on PG&E's billing system and what would be the timing of implementing those changes:

1. Can we eliminate tiers for all residential customers without major surgery on the billing system and on the RCES format?

This depends in part in the actual rate structure adopted. For example, would there be some geographic differentiation if we are eliminating baseline? How would Medical Baseline and other riders, programs, minimum/MARL bills, etc. be handled? This is potentially major surgery and a long project.

2. In the near term, can we change the display for the existing Res TOU rates to show the bill by TOU period with conservation discounts/surcharges to reflect the tiers?

It would be hugely helpful if you send a mock-up of your vision with a numerical sample calculation. Of the things you asked about, this is potentially the largest change to our billing system.

3. Are we equipped to bill and present an un-tiered TOU rate today?

Yes. For example, the EV rate.

4. If we collapsed tiers, for example eliminating Tier 4, how would that appear on the bill?

We could collapse tiers so that eliminated tiers would not show on the Energy Statements. For example, if Tiers 3 & 4 were collapsed then all usage above Tier 2 would be presented on the

Energy Statement as Tier 3 usage.

5. Are we equipped to bill customers charges?

This is potentially time consuming, but not major surgery.

6. Is it major surgery to make changes to Baseline, either changes in the rate design from 55% to 50%, or changes in the amount covered by each tier? E.g., if Tier 2 were to be set at 101% to 250% of baseline.

No. This is not major surgery.

Regards,

Redacted

Redacted

Sr Policy Analyst

Customer Care

Pacific Gas and Electric

Redacted

From: Redacted

Sent: Wednesday, August 01, 2012 3:43 PM

To: 'Petlin, Gabriel'

Cc: Dietz, Sidney

Subject: RE: RCES

Gabe

Attached is the research you requested specifically on the CARE discount presentation.

I am still tracking down answers to your other questions and plan to provide them this week. However, I would appreciate help from you to get an answer on question 2. I have framed those questions as follows:

If the Commission were to make changes to PG&E's rate, how big an impact would those changes have on PG&E's billing system and what would be the timing of implementing those changes:

1. Can we eliminate tiers for all residential customers without major surgery on the billing system and on the RCES format?

2. In the near term, can we change the display for the existing Res TOU rates to show the bill by TOU period with conservation discounts/surcharges to reflect the tiers?

Gabe: It would be hugely helpful if you send a mock-up of your vision. Of the things you asked about, this is potentially the largest change to our billing system.

3. Are we equipped to bill and present an un-tiered TOU rate today?

4. If we collapsed tiers, for example eliminating Tier 4, how would that appear on the bill?

5. Are we equipped to bill customers charges?

6. Is it major surgery to make changes to Baseline, either changes in the rate design from 55% to 50%, or changes in the amount covered by each tier? E.g., if Tier 2 were to be set at

101% to 250% of baseline.

Regards

Redacted

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From: Petlin, Gabriel [<mailto:gabriel.petlin@cpuc.ca.gov>]

Sent: Wednesday, August 01, 2012 9:10 AM

To: Redacted

Cc: Dietz, Sidney

Subject: RCES

Redacted

Great speaking with you on Monday. Do you think you would be able to provide written answers to my questions today?

Thank you.

Gabe Petlin

Regulatory Analyst

Energy Division | Demand-Side Analysis Branch | Retail Rate Design

California Public Utilities Commission

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