From: Kahlon, Gurbux Sent: 8/3/2012 11:06:13 AM To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4) Cc: Bcc: Subject: PG&E bill display Sid, just sending you this for brainstorming. I think the sample bill format with due date of 7/17/2012 is very confusing. Customers do not know what kind of cost is depicted in conservation incentive. This is not a cost category that anybody outside of the regulatory arena understands. Using the example in the sample, it would be much simpler to tell customers that PG&E's generation charge is \$29.14 and the delivery charges are tiered and amount to \$83.07. With that the bill for a PG&E and CCA customer would like like as follows: **PG&E Electric Customers Top Page** Generation charges \$29.14 Delivery charges \$83.07 Details of Electric Delivery charges (Same as CCA customers): Consumtion level \$/kwh Amount Tier 1 Tier 2 Tier 3 Tier 4 Tiered rate derivation: Please see p. for tiered rate derivation **CCA Electric Customers Top Page** Generation charges \$28.45 Delivery charges \$83.07 Delivery charge per kwh for various levels of consumption (Same as CCA customers) is as follows: \$/kwh Consumtion level Amount Tier 1

Tier 2 Tier 3

Tier 4

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Details of Electric Delivery charges (Same as CCA customers):

Tier 1	rate per kwh
Tier 2	
Tier 3	
Tier 4	

Tiered rate derivation

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