

From: Lakhanpal, Manisha
Sent: 8/3/2012 11:17:56 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc: Redacted
Bcc:
Subject: RE: RCES Marin question

Thank you, Shari and Sid.

From: Dietz, Sidney [mailto:SBD4@pge.com]
Sent: Friday, August 03, 2012 11:15 AM
To: LakhannaL Manisha
Cc: Redacted
Subject: FW: RCES Marin question

Manisha –

Below is the answer to your question on survey sample. Thanks!

yours,

sid

From: Redacted
Sent: Thursday, August 02, 2012 11:30 AM
To: Dietz, Sidney
Subject: RCES Marin question

Sid

I don't have Manisha Lakhanpal's e-mail. Please review and forward.

Shari

Manisha

You asked yesterday whether our customer research on RCES included MEA customers specifically or Marin County customers generally.

Marin County was included in the sample frame. We did not specifically identify nor did we exclude CCA customers.

We don't know how many actually completed the survey but, since it would be proportional to the total population, it would not have been a large number.

Regards,

Redacted

Sr Policy Analyst

Customer Care

Pacific Gas and Electric

Redacted

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