

From: Kahlon, Gurbux
Sent: 8/3/2012 11:37:25 AM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: FW: PG&E bill display

Hopefully you will get it this time. Let us talk about it this afternoon.

Gurbux

From: Kahlon, Gurbux
Sent: Friday, August 03, 2012 11:06 AM
To: Dietz, Sidney
Subject: PG&E bill display

Sid, just sending you this for brainstorming.

I think the sample bill format with due date of 7/17/2012 is very confusing. Customers do not know what kind of cost is depicted in conservation incentive. This is not a cost category that anybody outside of the regulatory arena understands. Using the example in the sample, it would be much simpler to tell customers that PG&E's generation charge is \$29.14 and the delivery charges are tiered and amount to \$83.07. With that the bill for a PG&E and CCA customer would like like as follows:

PG&E Electric Customers Top Page

Generation charges	\$29.14
Delivery charges	\$83.07

Details of Electric Delivery charges (Same as CCA customers):

Consumtion level	\$/kwh	Amount
Tier 1		
Tier 2		
Tier 3		
Tier 4		

Tiered rate derivation: Please see p. for tiered rate derivation

CCA Electric Customers Top Page

Generation charges \$28.45
Delivery charges \$83.07

Delivery charge per kwh for various levels of consumption (Same as CCA customers) is as follows:

Consumtion level	\$/kwh	Amount
Tier 1 		
Tier 2 		
Tier 3 		
Tier 4 		

Details of Electric Delivery charges (Same as CCA customers):

Tier 1 	rate per kwh
Tier 2 	
Tier 3 	
Tier 4 	

Tiered rate derivation

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