



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 08/01/2012

Due Date: 08/22/2012

8 / 10 RESIDENTIAL CARE, CoNTINuoUs DA

Service For:

Residential CARE, Continuous DA
Customer
1234 Main Street
Extra Address Line
Anytown, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$ 404.99
Payment(s) Received Since Last Statement	- 404.99
Previous Unpaid Balance	\$ 0.00
Current PG&E Electric Delivery Charges	\$ 18.94
[Bill Ready ESP] Electric Generation Charges	47.50
Current Gas Charges	11.41

Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-800-743-5000 or
Email: info@pge.com
www.pge.com/MyEnergy

Total Amount Due by 08/22/2012

\$77.85



Current charges include a discount of \$60.58 for CARE.

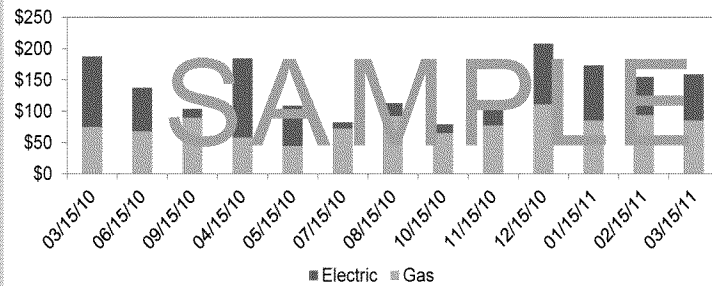
Local Office Address

998 Murrieta Blvd
Livermore, CA 94550

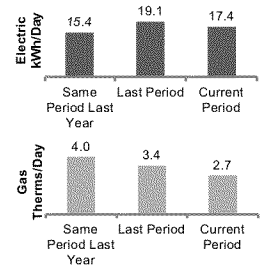
Special Account Information

CARE Discount

Monthly Billing History



Average Daily Energy Comparison



Visit www.pge.com/MyEnergy for a detailed bill comparison.

Important Messages

Your electric charges on this page are broken into electric delivery charges from PG&E and electric generation charges from [Bill Ready ESP]. These two charges are for different services and are not duplicate charges. Please see the following pages for further details of your charges.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 0 X X X Font FPO 0 0 0 0 0 X X X



Account Number:
1023456789-0

Due Date:
08/22/2012

Total Amount Due:
\$77.85

Amount Enclosed:
\$

9184.2.9.743 2 SP 0.650



RESIDENTIAL CUSTOMER - CCA
1234 MAIN STREET
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



Recycled Paper
30% Post-Consumer Waste
Page 1 of 5

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8/10 RESIDENTIAL CARE, CONTINUOUS DA

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Your Electric Charges Breakdown

Conservation Incentive	-\$ 0.41
Transmission	9.23
Distribution	0.65
Public Purpose Programs	4.63
Nuclear Decommissioning	0.37
Competition Transition Charges (CTC)	0.77
Energy Cost Recovery Amount	3.33
Taxes and Other	0.37
Total Electric Charges	\$ 18.94

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2012 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- **Online at www.pge.com**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



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8/10 RESIDENTIAL CARE, CONTINUOUS DA

Details of PG&E Electric Delivery Charges

07/01/2012 - 07/31/2012 (31 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: E1 XB Residential Service
Enrolled Programs: CARE (Renew by mm/dd/yyyy)

07/01/2012 - 07/31/2012

Your Tier Usage



Tier 1 Allowance	341.00 kWh (31 days x 11.0 kWh/day)		
Tier 1 Usage	341.000000 kWh @ \$ 0.12845	\$ 43.80	
Tier 2 Usage	102.300000 kWh @ \$ 0.14602	14.94	
Tier 3 Usage	218.356250 kWh @ \$ 0.29561	64.55	
CARE Discount			- 57.90
PG&E Generation Exemption	661.656250 kWh @ \$ 0.07076		- 46.82
Franchise Fee Surcharge			0.37

Total PG&E Electric Delivery Charges \$18.94

Service Information

Meter #	1098765432
Current Meter Reading	xx,xxx
Prior Meter Reading	xx,xxx
Total Usage	661.656250 kWh
Serial	F
Rotating Outage Block	5M

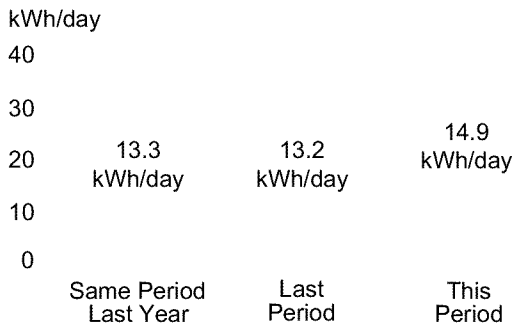
Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

07/01/2012 - 07/31/2012

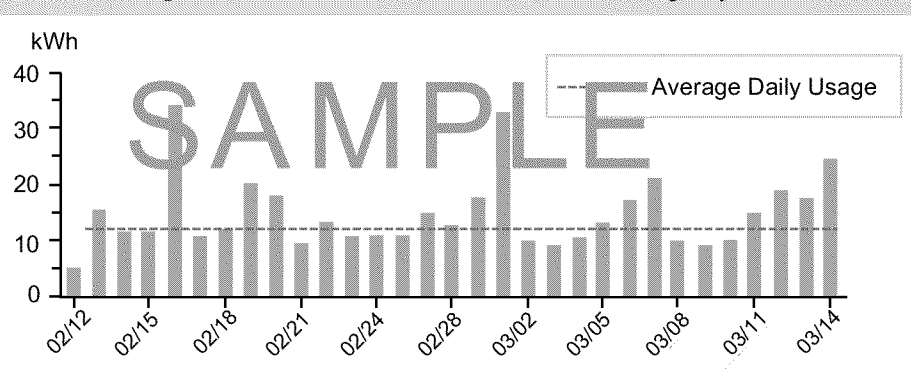
Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.12474

Additional Messages

[Placeholder for Text]



Electric Usage This Period: 661.656250 kWh, 31 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



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Due Date: 08/22/2012

8 / 10 RESIDENTIAL CARE, CoNTINuouS DA

Details of [Bill Ready ESP] Electric Generation Charges

07/01/2012 - 07/31/2012

Service For: 1234 Main Street

Service Agreement ID: 9087654321 ESP Customer Number:00000000

07/01/2012 - 07/31/2012

Rate Schedule: VR500-R

Customer Charge		\$	4.95
GENERATION - TOTAL	661.656250 kWh @ \$ 0.06400	\$	42.35
Net Charges		\$	47.32
Energy Commission Tax		\$	0..20

[Bill Ready ESP] 1-800-xxx-xxxx is now [new Bill Ready ESP] 1-800-yyy-yyyy.

Total Charges: [Bill Ready ESP] \$47.50

Service Information

Current Meter Reading	21,810
Prior Meter Reading	21,148
Difference	0
Meter Constant	1
Total Usage	661.656250 kWh

For questions regarding charges on this page, please contact:

[Bill Ready ESP]
1234 Corporate Parkway
Anytown, CA 12345
(800) yyy-yyyy

Additional Messages

[Placeholder for Text]



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Account No: 1023456789-0

Statement Date: 08/01/2012

Due Date: 08/22/2012

8/10 RESIDENTIAL CARE, CoNTINuouS DA

Details of Gas Charges

07/01/2012 - 07/31/2012 (31 billing days)

Service For: 1234 Main Street
Service ID: 9087654321
Rate Schedule: G1 X Residential Service
Enrolled Programs: CARE (Renew by mm/dd/yyyy)

07/01/2012 - 07/31/2012

Your Tier Usage **1** 2

Tier 1 Allowance	18.29000 Therms	(31 days x 0.59 Therms/day)	
Tier 1 Usage	12.593750 Therms	@	\$ 1.06355 \$ 13.39
CARE Discount		-	2.68
CSI Solar Thermal Exemption		-	0.01
Gas PPP Surcharge (\$0.05651/Therm)			0.71

Total Gas Charges \$11.41

Service Information

Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	xx
Multiplier	x.xxxxx
Total Usage	12.593750 Therms
Serial	F

Your CARE usage is charged at these rates (\$/Therm). Differences may occur due to rounding.

07/01/2012 - 07/31/2012

Tier 1	0.85003
Tier 2	1.09902

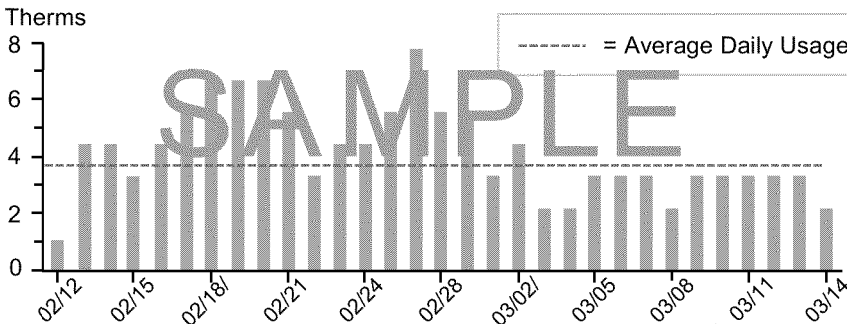
Gas Procurement Cost (\$/Therm)

07/01/2012 - 07/31/2012 \$0.54463

Additional Messages

[Placeholder for Text]

Gas Usage This Period: 12.593750 Therms, 31 billing days



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Recycled Paper
30% Post-Consumer Waste

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