Account No: 1023456789-0 Statement Date: 07/31/2012

Due Date: 08/21/2012

# 8/10 RES MEDICAL BASELINE, CCA

### Service For:

Residential Medical Baseline, CCA Customer 1234 Main Street Extra Address Line Anytown, CA 00000

### Questions about your bill?

24 hours per day, 7 days per week Phone: 1-866-743-0335 or Email: info@pge.com

www.pge.com/MyEnergy

### **Local Office Address**

750 Lindaro St Ste 160 San Rafael, CA 94901

#### Special Account Information

Medical Baseline

# **Your Account Summary**

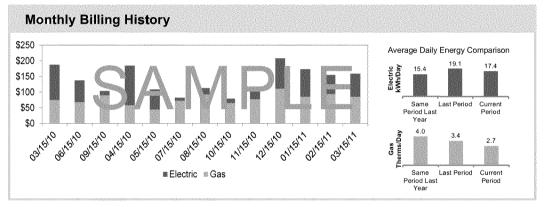
Amount Due on Previous Statement Payment(s) Received Since Last Statement		\$ 404.99 404.99
Previous Unpaid Balance		\$ 0.00
Current PG&E Electric Delivery Charges [Bill Ready ESP] Electric Generation Charges Current Gas Charges		\$ 24.14 31.56 59.26

**Total Amount Due** by 08/21/2012

\$ 114.96



Current charges include discounts for medical baseline.



Visit www.pge.com/MyEnergy for a detailed bill comparison.

#### **Important Messages**

Your electric charges on this page are broken into electric delivery charges from PG&E and electric generation charges from [Bill Ready ESP]. These two charges are for different services and are not duplicate charges. Please see the following pages for further details of your charges.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99901234567890100000XXX Font FPO 0 0 0 0 0 X X X



Account Number: 1023456789-0 Due Date:

08/21/2012

Total Amount Due:

\$114.96

Amount Enclosed:

9184.2.9.743 2 SP 0.650

RESIDENTIAL CUSTOMER - CCA 1234 MAIN STREET ANYTOWN, CA 00000 EXTRA ADDRESS LINE **EXTRA LINE** 

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 1023456789-0 Statement Date: 07/31/2012

Due Date: 08/21/2012

# 8/10 RES MEDICAL BASELINE, CCA

# Important Phone Numbers - 24 hours per day, 7 days per week

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789

華語客戶服務 (Chinese)

1-800-893-9555

Dich vu khách tiếng Việt (Vietnamese)

1-800-298-8438

**Business Customer Service** 

1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TYY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

Visit: www.pge.com/billexplanation for more definitions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

**Change My Billing Contact Information** 

% of Baseline
0% - 100%
101% - 130%
131% - 200%
> 200%
% of Baseline
0% - 100%
> 100%

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

Energy Cost Recovery Amount (ECRA): These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

#### Your Electric Charges Breakdown Conservation Incentive -\$ 25.92 Transmission 6.36 Distribution 33.10 Public Purpose Programs 7.30 **Nuclear Decommissioning** 0.25 Competition Transition Charges (CTC) 0.53 **Energy Cost Recovery Amount** 2.29 Taxes and Other 0.23 **Total Electric Charges** \$ 24.14

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۲	lease	do	not	mark	ın	box.

Phone \_

Account number: 12345678	39-0	
First name	_ Last name	
Address		_ Apt.#
City	_ State	_ ZIP code

\_ Email .

## Ways To Pay

- Online at www.pge.com
- PG&E's Mobile Bill Pay
- Automatic Payment Service: Sign up to authorize automatic payments sent from your bank account each month.
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



# 8/10 RES MEDICAL BASELINE, CCA

# **Details of PG&E Electric Delivery Charges**

07/01/2012 - 07/23/2012 (23 billing days)

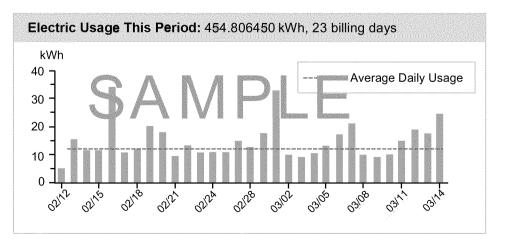
Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: E1 XB Residential Service
Enrolled Programs: Medical Baseline

07/01/2012 - 07/23/2012	Your Tier U	Jsage	1 2	3 4
Tier 1 Allowance Additional Medical Baseline	253.00 378.07	kWh kWh	` ,	11.0 kWh/day) 16.438 kWh/day)
Total Tier 1 Allowance	631.07	kWh		
Tier 1 Usage	454.806450	kWh	@ \$ 0.12845	\$ 58.42
PG&E Generation Exemption Power Charge Indifference Adjus Cost Responsibility Surcharge Ex Franchise Fee Surcharge		kWh	@ \$ 0.07076	- 32.18 3.00 - 5.33 0.23

# **Total PG&E Electric Delivery Charges**

2009 Vintaged Power Charge Indifference Adjustment

kWh/day 40 30 14.9 13.2 13.3 20 kWh/day kWh/day kWh/day 10 0 Same Period Last This Last Year Period Period



Account No: 1023456789-0 Statement Date: 07/31/2012

Due Date: 08/21/2012

#### **Service Information**

Meter # 1098765432
Current Meter Reading xx,xxx
Prior Meter Reading xx,xxx
Total Usage 454.806450 kWh
Serial F
Rotating Outage Block 5M

### **Additional Messages**

[Placeholder for Text]

\$24.14



Visit www.pge.com/myenergy for a detailed bill comparison.



# 8/10 RES MEDICAL BASELINE, CCA

# Details of [Bill Ready ESP] Electric Generation Charges

07/01/2012 - 07/23/2012

Service For: 1234 Main Street

Service Agreement ID: 9087654321 ESP Customer Number:00000000

07/01/2012 - 07/23/2012

Rate Schedule: RES-1

GENERATION - TOTAL 454.806450 kWh @ \$ 0.06900 \$ 31.38

Net Charges \$ 31.38

Energy Surcharge \$ 0.18

[Bill Ready ESP] charges for clean, renewable energy to replace PG&E electric generation charges. PG&E still charges for delivering electricity to you. There are no new or increased charges. Questions? Call (888) 123-4567.

Total Charges: [Bill Ready ESP] \$31.56

Account No: 1023456789-0 Statement Date: 07/31/2012

Due Date: 08/21/2012

#### Service Information

Current Meter Reading	0
Prior Meter Reading	0
Difference	0
Meter Constant	1
Total Usage	454.806450 kWh

For questions regarding charges on this page, please contact:
[Bill Ready ESP]
1234 Corporate Parkway
Anytown, CA 12345
(888) 123-4567

### **Additional Messages**

[Placeholder for Text]



# 8/10 RES MEDICAL BASELINE, CCA

# **Details of Gas Charges**

07/01/2012 - 07/23/2012 (23 billing days)

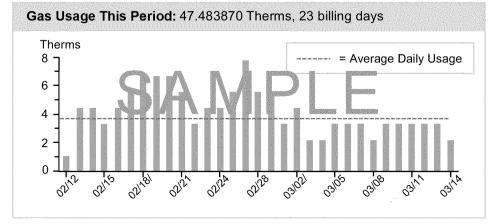
Service For: 1234 Main Street Service ID: 9087654321

Rate Schedule: G1 XM Residential Service Enrolled Programs: Medical Baseline

07/01/2012 - 07/23/2012		Your	Tier U	sage 1	2	
Tier 1 Allowance Additional Medical Baseline		Therms Therms		lays x 0.59 ays x 0.821		
Total Tier 1 Allowance	32.470000	Therms				
Tier 1 Usage Tier 2 Usage	32.470000 15.013870	Therms Therms	@	\$1.06335 \$1.37459	\$	34.53 20.64
Gas PPP Surcharge (\$0.08618	/Therm)					4.09

# **Total Gas Charges**

\$59.26



Visit www.pge.com/myenergy for a detailed bill comparison.

Account No: 1023456789-0 Statement Date: 07/31/2012

Due Date: 08/21/2012

#### **Service Information**

Meter # 1234512345
Current Meter Reading x,xxx
Prior Meter Reading x,xxx
Difference xx
Multiplier x.xxxxx
Total Usage 47.483870 Therms
Serial F

### Gas Procurement Cost (\$/Therm)

07/01/2012 - 07/23/2012 \$0.54463

### **Additional Messages**

[Placeholder for Text]

