

From: St. Marie, Stephen
Sent: 8/31/2012 3:15:23 PM
To: Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe)
Cc: Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)
Bcc:
Subject: Follow-up to our conversation about tree trimming page on the CPUC web site.

Dear Meredith,

So good to talk with you today.

As I said during our telephone conversation, the CPUC is in the process of updating the part of our web site that deals with tree trimming and vegetation management. The current page is this:

<http://www.cpuc.ca.gov/PUC/aboutus/Divisions/Consumer+Protection/ESRB/Tree+Trim>

We plan to add contact information for each of the respondent utilities in Rulemaking R.08-11-005, and that includes your company. I also make reference to the draft Resolution, E-4493, which is on the agenda for the CPUC's September 13 business meeting.

In an effort to make the page more useful to customers and to allow the customers to better communicate with the utilities, we want to add "buttons," or text, that would open new windows for the relevant contact information at each of the utilities. The reference could be to a place on your company's web site with contact information or whatever you think would be appropriate.

We are planning to go live late next week, and announce the results at the September 13 meeting.

Please contact me or Terrie Prosper (tdp@cpuc.ca.gov) to let us know whom we should deal with in your organization about this.

Thanks,

-- Steve

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