

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



August 22, 2012

Mr. Brian K. Cherry  
Vice President, Regulation and Rates  
Pacific Gas and Electric Company  
77 Beale St., Mail Code B10C  
POB 770000  
San Francisco, CA 94177

Re: PG&E Contractor Identification Issue

Dear Mr. Cherry:

A recent story regarding a Pacific Gas and Electric Company (PG&E) employee has come to the attention of the California Public Utilities Commission (CPUC).

As it was reported in the media, a man suspected of posing as a PG&E worker tried to gain entry into a home in San Rafael on Saturday, August 11<sup>th</sup>, 2012. That individual was later determined to be a PG&E contract employee who was not carrying proper identification. Similar incidents were also reported in Marin County around the same timeframe.

Utility employees, whether direct or contract, should be easily identifiable to the public. While the CPUC is already engaged in ensuring public safety through the Consumer Protection and Safety Division (CPSD), CPUC is concerned about this incident in particular and would like PG&E to clarify the facts of this story, explaining how it came about that a contractor did not have proper identification. CPUC would also like an overview of PG&E practices and procedures for ensuring that all employees have proper identification.

Thank you in advance to timely review of this matter.

Sincerely yours,

A handwritten signature in black ink, appearing to read "ER", written over a horizontal line.

Edward Randolph  
Director, Energy Division  
California Public Utilities Commission

CC: Paul Clanon, Executive Director, CPUC  
Jack Hagan (Brigadier General - (CA), Director, CPSD