

From: Lin, Shuhua
Sent: 8/20/2012 3:34:53 PM
To: Ramaiya, Shilpa R (/o=PG&E/ou=Corporate/cn=Recipients/cn=SRRd)
Cc:
Bcc:
Subject: RE: PG&E Check #3283334 \$114,246.88

Thank you very much for taking care of this matter.

Basically, we need to know if PG&E is going to process the payments for the rest of the invoices that were not paid in full soon

Or you want us to return this check and then reissue a check with the correct amount? Thanks again!

Pauline Shuhua Lin

Fiscal Office - Accounts Receivable Unit

California Public Utilities Commission

SL4@cpuc.ca.gov

Phone:(415)703-2370

Fax: (415)703-2261

From: Ramaiya, Shilpa R [mailto:SRRd@pge.com]
Sent: Monday, August 20, 2012 2:34 PM
To: Lin, Shuhua
Subject: RE: PG&E Check #3283334 \$114,246.88

Pauline,

It will take me a couple days, but I will get back to you as soon as possible.

Thanks.

Shilpa

From: Lin, Shuhua [mailto:shuhua.lin@cpuc.ca.gov]
Sent: Monday, August 20, 2012 2:17 PM
To: Ramaiya, Shilpa R
Subject: FW: PG&E Check #3283334 \$114,246.88
Importance: High

Hi Shilpa,

I handle billing and invoicing in CPUC Fiscal Office. I just knew that Allie is currently on vacation. Could you please help me with the followings:

We received a check payment for multiple invoices pertaining to San Bruno Explosion & Fire Investigation. Please see attached a copy of the check.

Our cashiering unit has difficulty applying this payment to these invoices in our accounting records for these reasons below:

1. The amount paid does not match the amount due billed.

For example,

The Amount billed is \$3,680.00 (Invoice# R0009597 - #CPUC June 2012) and the amount Paid is \$3,312.00.

2. The invoice# indicated on the payment stub doesn't doesn't match the invoice # in our accounting records.

The invoice # should be **R0009470 (\$61,300.00)** instead of #926 shown on payment stub.

The invoice # should be **R0009471 (\$19,810.00)** instead of #2013 shown on payment stub.

3. Only received partial payments for CPUC Invoice#R0009598 and #R0009597.

<u>Invoice #</u>	<u>Total Amount Due</u>	<u>Total Amount Paid</u>
R0009598	\$137,190.00	\$20,390.00
R0009597	\$60,540.00	\$12,637.00 (\$9,325.00+\$3,3312.00)

If you need any further information, please let me know. Thank you!

Pauline Shuhua Lin

Fiscal Office - Accounts Receivable Unit

California Public Utilities Commission

SL4@cpuc.ca.gov

Phone:(415)703-2370

Fax: (415)703-2261

-----Original Message-----

From: Redacted

Sent: Monday, August 20, 2012 2:00 PM

To: Lin, Shuhua

Subject: Automatic reply: PG&E Check #3283334 \$114,246.88

I will be out of the office through August 28. For assistance please contact Shilpa Ramaiya (SRRD@pge.com).

Thanks!

Redacted

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To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>

From: Lin, Shuhua
Sent: Monday, August 20, 2012 1:56 PM
To: Redacted
Subject: PG&E Check #3283334 \$114,246.88
Importance: High

H Redacted

There's something we need your assistance.

We received a check payment for multiple invoices pertaining to San Bruno Explosion & Fire Investigation. Please see attached a copy of the check.

Our cashiering unit has difficulty applying this payment to the invoices in our accounting records for the following reasons:

1. The amount paid does not match the amount due billed.

For example,

The Amount billed is \$3,680.00 (Invoice# R0009597 - #CPUC June 2012) and the amount Paid is \$3,312.00.

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R0009598	\$137,190.00	\$20,390.00
R0009597	\$60,540.00	\$12,637.00 (\$9,325.00+\$3,3312.00)

If you need any further information, please let me know. Thank you!

Pauline Shuhua Lin

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