Redacted From: Sent: 8/24/2012 1:27:01 PM To: Collette Kersten (cek@cpuc.ca.gov) (cek@cpuc.ca.gov) Cc: Hughes, John (Reg Rel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J8HS) Bcc: Subject: Your Request From Yesterday Collette, Yesterday you requested a slide showing PG&E's residential rates by tier. Attached is an Excel file where the first tab is a chart showing how non-CARE and CARE rates by tier have historically changed between 2001 and today (the second tab contains the actual rate values from which the chart was created). The chart illustrates that the burden of rate increases that have taken place over the last 12 years has been borne disproportionately by upper-tier non-CARE customers (since those rates have skyrocketed while the other rates have stayed constant or only increased a small amount). Please note that the dates shown on the x-axis are not uniformly apart in time. For most of the early years a single rate is shown (generally the rate that became effective on January 1 of that year). For the more recent years, though, we are showing more detail in terms of mid-year rate changes. Let me know if you have any questions or need additional information.

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