

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the
Commission's Own Motion to Address the
Issue of Customers' Electric and Natural Gas
Service Disconnection.

(U 39 M)

R. 10-02-005
(Filed February 4, 2010)

**PROGRAM REPORT OF 2011/2012 OF PACIFIC GAS AND ELECTRIC
COMPANY (U 39 M) ON THE RESULTS OF ITS RELIEF FOR ENERGY
ASSISTANCE THROUGH COMMUNITY HELP PLUS (REACH PLUS)
PROGRAM IN COMPLIANCE WITH RESOLUTION G-3455**

ANN H. KIM
DANIEL F. COOLEY

Pacific Gas and Electric Company
77 Beale Street
San Francisco, CA 94105
Telephone: (415) 973-6646
Facsimile: (415) 973-5520
E-Mail: DFC2@pge.com

Attorneys for
PACIFIC GAS AND ELECTRIC COMPANY

September 10, 2012

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the
Commission's Own Motion to Address the
Issue of Customers' Electric and Natural Gas
Service Disconnection.

(U 39 M)

R. 10-02-005
(Filed February 4, 2010)

**PROGRAM REPORT OF 2011/2012 OF PACIFIC GAS AND ELECTRIC
COMPANY (U 39 M) ON THE RESULTS OF ITS RELIEF FOR ENERGY
ASSISTANCE THROUGH COMMUNITY HELP PLUS (REACH PLUS)
PROGRAM IN COMPLIANCE WITH RESOLUTION G-3455**

Pursuant to Resolution G-3455, Ordering Paragraph 10, issued on June 9, 2011, Pacific Gas and Electric Company (PG&E) hereby submits its summary report on its Relief for Energy Assistance through Community Help Plus (REACH Plus) program. The REACH Plus program was administered by The Salvation Army and was available to eligible households from July 1, 2011 through May 31, 2012.

Ordering Paragraph 10 of Resolution G-3455 states:

“PG&E shall file a separate report within ninety (90) days from the conclusion of the CARE/REACH Program detailing the results of the CARE/REACH program with the following information:

- CARE/REACH payment assistance provided to customers separated by total REACH funds and ratepayer funded distributions.
- A breakdown of distributions between CARE and non-CARE recipients.
- A breakdown of ratepayer funds used for the CARE/REACH program segregated into administrative or program expense, and direct distributions.”

Attached is PG&E's Relief for Energy Assistance through Community Help Plus (REACH Plus) Program Report for 2011/2012.

Respectfully submitted,

ANN H. KIM
DANIEL F. COOLEY

By: _____ /s/
DANIEL F. COOLEY

Pacific Gas and Electric Company
77 Beale Street
San Francisco, CA 94105
Telephone: (415) 973-6646
Facsimile: (415) 973-5520
E-Mail: DFC2@pge.com

September 10, 2012

Attorneys for
PACIFIC GAS AND ELECTRIC COMPANY