

From: Miller, Karen
Sent: 9/14/2012 5:48:54 AM
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)
Cc:
Bcc:
Subject: FW: PG&E's Comments on the CHANGES Evaluation Draft Report

Hi Brian,

Here are the comments on the draft evaluation report on our CHANGES program. The evaluation was done by an outside contractor. I want to mention that prior to these comments being sent, the contractor had agreed to include most of the raw data behind his conclusion. So the writers knew that the data would be provided.

Anyhow, we were a bit surprised at the tone of these comments, as we know that PG&E management is a big supporter of in-language assistance. Linda Fontes used to be the lead on the project, on behalf of PG&E and she was a real pleasure to work with. However, she is retired and I am not sure that the new folks are exactly clear on what we are trying to do with the CHANGES program.

I am in Los Angeles today, but will back in SF all next week if you want to chat.

And again, congratulations on your beautiful little boy!

Karen

415-703-2299

From: [Redacted]
Sent: Friday, August 17, 2012 3:29 PM
To: Francisco, Tory; DeVine, Kyle
Cc: [Redacted]
Subject: PG&E's Comments on the CHANGES Evaluation Draft Report

Tory and Kyle,

Please find attached PG&E's comments on the draft CHANGES Pilot Evaluation Report submitted to the CPUC on August 2, 2012.


Regards,

Redacted

Regulatory Affairs | Pacific Gas & Electric Company
77 Beale Street, MC B9A | San Francisco, CA 94105

Redacted

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