

From: Hartman, Sanford (Law)  
Sent: 9/21/2012 9:09:07 AM  
To: 'ernesto.melendez@cpuc.ca.gov' (ernesto.melendez@cpuc.ca.gov);  
'WDSmith@SempraUtilities.com' (WDSmith@SempraUtilities.com);  
'Russell.Swartz@sce.com' (Russell.Swartz@sce.com)  
Cc: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);  
Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5);  
'dskopec@semprautilities.com' (dskopec@semprautilities.com);  
'arocles.aguilar@cpuc.ca.gov' (arocles.aguilar@cpuc.ca.gov);  
'SDPatrick@SempraUtilities.com' (SDPatrick@SempraUtilities.com);  
'Les.Starck@sce.com' (Les.Starck@sce.com); 'frank.lindh@cpuc.ca.gov'  
(frank.lindh@cpuc.ca.gov); 'larry.cope@sce.com' (larry.cope@sce.com);  
'pounh.ghaffarian@cpuc.ca.gov' (pounh.ghaffarian@cpuc.ca.gov)

Bcc:

Subject: Re: \*Confidential: Re: Energy Efficiency Customer Data - Confidentiality Issue

Ok.

**From:** Melendez, Ernesto [mailto:ernesto.melendez@cpuc.ca.gov]  
**Sent:** Friday, September 21, 2012 07:37 AM  
**To:** Hartman, Sanford (Law); Russell.Swartz@sce.com <Russell.Swartz@sce.com>; Smith, W. Davis (Dave) (Legal) <WDSmith@semprautilities.com>  
**Cc:** Aguilar, Arocles <arocles.aguilar@cpuc.ca.gov>; Cherry, Brian K; Warner, Christopher (Law); Skopec, Dan <DSkopec@semprautilities.com>; Lindh, Frank <frank.lindh@cpuc.ca.gov>; Larry.Cope@sce.com <Larry.Cope@sce.com>; Les.Starck@sce.com <Les.Starck@sce.com>; Ghaffarian, Pouneh <pounh.ghaffarian@cpuc.ca.gov>; Patrick, Steve <SDPatrick@semprautilities.com>  
**Subject:** RE: \*Confidential: Re: Energy Efficiency Customer Data - Confidentiality Issue

Good morning all,

Could we schedule this meeting for Wednesday, 10/26 at 3:30? I will get one of the conference rooms here reserved. Also if you believe we will need a conference line I can have that set up also.

## Ernesto Melendez

Administrative Assistant to

Frank R. Lindh, General Counsel

(415) 703-2128

**From:** Hartman, Sanford (Law) [mailto:SLHb@pge.com]  
**Sent:** Thursday, September 20, 2012 2:10 PM  
**To:** Russell.Swartz@sce.com; Smith, W. Davis (Dave) (Legal)  
**Cc:** Aguilar, Arocles; Cherry, Brian K; Warner, Christopher (Law); Skopec, Dan; Melendez, Ernesto; Lindh, Frank; Larry.Cope@sce.com; Les.Starck@sce.com; Ghaffarian, Pouneh; Patrick, Steve  
**Subject:** RE: \*Confidential: Re: Energy Efficiency Customer Data - Confidentiality Issue

I can do Wednesday but it needs to be after 3:00 p.m. Thanks.

**From:** Russell.Swartz@sce.com [mailto:Russell.Swartz@sce.com]  
**Sent:** Thursday, September 20, 2012 2:01 PM  
**To:** Smith, W. Davis (Dave) (Legal)  
**Cc:** Aguilar, Arocles; Cherry, Brian K; Warner, Christopher (Law); Skopec, Dan; Melendez, Ernesto; Lindh, Frank; Larry.Cope@sce.com; Les.Starck@sce.com; Ghaffarian, Pouneh; Patrick, Steve; Hartman, Sanford (Law)  
**Subject:** \*Confidential: Re: Energy Efficiency Customer Data - Confidentiality Issue

That day is better for me as well, particularly the afternoon.

Russell C. Swartz  
Senior Vice President and General Counsel  
Southern California Edison Company  
626-302-3925  
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From: "Smith, W. Davis (Dave) (Legal)" <WDSmith@semprautilities.com>  
To: "Lindh, Frank" <frank.lindh@cpuc.ca.gov>  
Cc: "russell.swartz@sce.com" <russell.swartz@sce.com>, "Hartman, Sanford (Law) (SLHb@pge.com)" <SLHb@pge.com>, "Larry.Cope@sce.com" <Larry.Cope@sce.com>, "CJW5@pge.com" <CJW5@pge.com>, "Patrick, Steve" <SDPatrick@semprautilities.com>, "Aguilar, Arocles" <arocles.aguilar@cpuc.ca.gov>, "Ghaffarian, Pouneh" <pouneh.ghaffarian@cpuc.ca.gov>, "Melendez, Ernesto" <ernesto.melendez@cpuc.ca.gov>, "Les.Starck@sce.com" <Les.Starck@sce.com>, "Cherry, Brian K (BKC7@PGE.COM)" <BKC7@PGE.COM>, "Skopec, Dan" <DSkopec@semprautilities.com>  
Date: 09/20/2012 01:56 PM  
Subject: Re: Energy Efficiency Customer Data - Confidentiality Issue

Wednesday would be good for me

Dave

On Sep 20, 2012, at 12:52 PM, "Lindh, Frank"  
<frank.lindh@cpuc.ca.gov<<mailto:frank.lindh@cpuc.ca.gov>>> wrote:

Russ, Sandy and Dave -

I am writing to the three you directly, and copying your respective assigned counsel (Larry Cope, Chris Warner and Steve Patrick, all copied here), to try to resolve ASAP a serious concern on the part of our staff.

For well over a year, the Commission's staff have been working with your respective companies to ensure that our Energy Division and its consultants get the customer data they need to perform assessments of the energy efficiency programs run by the three utilities. These data are essential for our staff and consultants to do the program evaluations to assess program effectiveness. These evaluations also are the basis upon which the utilities' shareholder incentives are paid.

I am asking that all three of you, along with the assigned attorneys, please attend an in-person meeting with me next week, at the Commission's headquarters building here in San Francisco, to discuss and hopefully resolve this issue.

I want this to be a General Counsel-level meeting.

I am copying my assistant, Ernie Melendez. Please work with Ernie to get this in-person meeting scheduled for next week, at a mutually convenient time.

I ask that you please give this your highest priority.

Thank you.

Frank

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>