Redacted Redacted **OBJECTIVE:** To obtain a window cleaner position in which my cleaning and general maintenance skills will contribute to greater efficiency and productivity. **EDUCATION:** ITT Technical Institute, Concord, CA **Associate of Science, Criminal Justice** Graduation: December 2013 Certificate: Guard Card Expiration: Dec 2013 CRIMNAL JUSTICE KNOWLEDGE **Issues of Due Process Judicial System Crime Investigation** Bill of Rights Parole and Probation, Theoretical and Practical Detention, Standard of Proof, Aspects of Criminal Right to Counsel Vagueness and Discovery Investigation Public Access to Trial Presumptions and Forfeiture Evolution and Role of Insanity and Competence to Proceedings Forensics Stand Trial Sexually Violent Predators Identification and Detection Methods Collection and Gathering of Evidence WORK EXPERIENCE 01/2001 – Present All Clear Windows Berkeley, CA Window Cleaner Schedule daily and weekly route schedules for crew members Build scaffold platforms for daily operational use Pressure wash building and sidewalks Clean interior and exterior commercial, retail, and residential windows 10/2009 - 05/2012Yeshua's Second Chance Foundation San Francisco, CA Janitor Swept all private stairways and vacuumed carpeted floors Polished stairwells and damp mop spillage Wipe cleaned and polished all hardware fixtures Cleaned entry door glass inside and outside 03/2006 - 09/2009Fish Window Cleaning Concord, CA Window Cleaner Answered phones, took messages and transferred calls to management staff Scheduled weekly and daily routes for crew members Wrote estimates for window cleaning jobs Boom operated 70ft – 130ft lifts **SKILLS:** Type 35 wpm Excellent customer service Quick learner Heavy equipment certified Dependable and punctual Good leader Work well under stress Knowledge of MS Office

References available upon request