

ATTACHMENT A

Monthly Disconnection Data
Pacific Gas and Electric Company
R.10-02-005

Disconnect OIR Memorandum Account

Actuals Costs in SAP by month

	2010													
	January	February	March	April	May	June	July	August	September	October	November	December	Adjustments	YTD 2010
8100814 - Disconnect OIR - Contact Ctrs	\$ -	\$ -	\$ 51,561	\$ -	\$ 1,968,633	\$ 31,219	\$ 1,093,664	\$ 21,733	\$ -	\$ 450,831	\$ -	\$ -	\$ (28,510)	\$ 3,889,131
8099430 - Disconnect OIR - MTC	\$ 14,864	\$ 52,795	\$ 102,675	\$ 11,980	\$ 71,416	\$ 28,257	\$ 8,208	\$ 36,561	\$ 570	\$ 3,490	\$ 35	\$ 5,520	\$ -	\$ 336,371
8100337 - Disconnect OIR - MTC - IT Costs	\$ -	\$ 1,639	\$ 3,109	\$ 347	\$ -	\$ 2,364	\$ 9,514	\$ 456	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 17,429
8102146 - Disconnect OIR - SR 36337	\$ -	\$ -	\$ -	\$ -	\$ 1,569	\$ 9,820	\$ 4,935	\$ 11,445	\$ 3,562	\$ 940	\$ -	\$ -	\$ -	\$ 32,271
Write-off impact costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total	\$ 14,864	\$ 54,434	\$ 157,345	\$ 12,327	\$ 2,041,618	\$ 71,661	\$ 1,116,321	\$ 70,194	\$ 4,132	\$ 455,261	\$ 35	\$ 5,520	\$ (28,510)	\$ 3,975,201
Costs to be excluded	\$ (14,864)													\$ (14,864)
Actual Recorded	\$ -	\$ 54,434	\$ 157,345	\$ 12,327	\$ 2,041,618	\$ 71,661	\$ 1,116,321	\$ 70,194	\$ 4,132	\$ 455,261	\$ 35	\$ 5,520	\$ (28,510)	\$ 3,960,338

Actuals Costs in SAP by month

	2011													
	January	February	March	April	May	June	July	August	September	October	November	December	Adjustments	YTD 2011
8100814 - Disconnect OIR - Contact Ctrs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
8099430 - Disconnect OIR - MTC	\$ 1,120	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,120
8100337 - Disconnect OIR - MTC - IT Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
8102146 - Disconnect OIR - SR 36337	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Write-off impact costs	\$ -	\$ -	\$ -	\$ -	\$ 871,401	\$ 397,620	\$ 212,217	\$ 206,723	\$ 263,454	\$ 638,927	\$ 280,014	\$ 279,167	\$ -	\$ 3,149,523
Total	\$ 1,120	\$ -	\$ -	\$ -	\$ 871,401	\$ 397,620	\$ 212,217	\$ 206,723	\$ 263,454	\$ 638,927	\$ 280,014	\$ 279,167	\$ -	\$ 3,150,643
Costs to be excluded	\$ -													\$ -
Actual Recorded	\$ 1,120	\$ -	\$ -	\$ -	\$ 871,401	\$ 397,620	\$ 212,217	\$ 206,723	\$ 263,454	\$ 638,927	\$ 280,014	\$ 279,167	\$ -	\$ 3,150,643

Actuals Costs in SAP by month

	2012													
	January	February	March	April	May	June	July	August	September	October	November	December	Adjustments	YTD 2012
8100814 - Disconnect OIR - Contact Ctrs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
8099430 - Disconnect OIR - MTC	\$ -	\$ -	\$ -	\$ 277	\$ 19,282	\$ 34,264	\$ 6,194	\$ 14,274	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 74,291
8100337 - Disconnect OIR - MTC - IT Costs	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
8102146 - Disconnect OIR - SR 36337	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Write-off impact costs	\$ 317,476	\$ 137,216	\$ 121,641	\$ 162,778	\$ 153,303	\$ 145,803	\$ 134,451	\$ 197,191	\$ -	\$ -	\$ -	\$ -	\$ (2,962,623)	\$ (1,592,764)
Total	\$ 317,476	\$ 137,216	\$ 121,641	\$ 163,055	\$ 172,585	\$ 180,067	\$ 140,645	\$ 211,465	\$ -	\$ -	\$ -	\$ -	\$ (2,962,623)	\$ (1,518,472)
Costs to be excluded	\$ -													\$ -
Actual Recorded	\$ 317,476	\$ 137,216	\$ 121,641	\$ 163,055	\$ 172,585	\$ 180,067	\$ 140,645	\$ 211,465	\$ -	\$ -	\$ -	\$ -	\$ (2,962,623)	\$ (1,518,472)

Actuals Costs in SAP (Total 2010 to Present)

	Total
8100814 - Disconnect OIR - Contact Ctrs	\$ 3,589,131
8099430 - Disconnect OIR - MTC	\$ 411,782
8100337 - Disconnect OIR - MTC - IT Costs	\$ 17,429
8102146 - Disconnect OIR - SR 36337	\$ 32,271
Write-off impact costs	\$ 1,556,760
Total	\$ 5,607,372
Costs to be excluded	\$ (14,864)
Actual Recorded	\$ 5,592,509
Interest	\$ 17,544.48
Total Amount in Memo Acct	\$ 5,610,053

IOU Disconnection DATA 2012

Number of Account Disconnects

Month	Active Customer Accounts in IOU Territory					Customers sent service termination notices					Customers experiencing service disconnection					Customers disconnected via remote shutoff				
	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*
2012																				
January	5,320,207	3,762,762	1,530,262	27,183	144,185	244,788	132,287	109,555	2,946	12,857	20,037	11,158	8,729	150	0	19,362	10,748	8,464	150	0
February	5,327,432	3,767,739	1,532,678	27,015	146,592	219,183	117,456	99,177	2,550	11,995	24,603	15,335	9,091	177	0	23,482	14,674	8,635	173	0
March	5,332,145	3,763,725	1,541,445	26,975	149,123	281,363	153,650	124,579	3,134	14,683	21,689	15,489	5,992	208	1	19,843	14,315	5,327	201	0
April	5,332,616	3,763,579	1,542,042	26,995	150,429	223,739	121,418	99,856	2,465	12,517	21,324	15,147	5,951	226	4	20,374	14,532	5,620	222	0
May	5,335,507	3,772,527	1,536,237	26,743	151,675	241,161	130,815	107,643	2,703	12,976	23,629	15,944	7,446	239	1	22,644	15,315	7,095	234	0
June	5,335,260	3,780,953	1,527,683	26,624	147,413	207,198	111,405	93,484	2,309	10,665	18,356	11,647	6,533	176	1	17,382	11,056	6,152	174	0
July	5,335,354	3,791,346	1,517,098	26,910	148,821	204,422	107,367	94,677	2,378	11,219	19,462	12,179	7,133	150	0	18,359	11,534	6,676	149	0
August	5,342,484	3,796,758	1,518,503	27,223	151,049	214,116	109,961	101,561	2,594	11,351	19,388	12,917	6,281	190	0	18,247	12,294	5,764	189	0
September																				
October																				
November																				
December																				

*Medical Baseline Accounts are also included in one of the Non-CARE, FERA, CARE or FERA columns

Historical data cannot be produced without significant loss of integrity

% of Account Disconnects--*Denominator is the number of total accounts in IOU service territory

Month	Active Customer Accounts in IOU Territory					% Customers sent service termination notices					% Customers experiencing service disconnection					% Customers disconnected via remote shutoff				
	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*
2012																				
January	5,320,207	3,762,762	1,530,262	27,183	144,185	5%	4%	7%	11%	9%	0.38%	0.30%	0.57%	0.55%	0.00%	0.36%	0.29%	0.55%	0.55%	0.00%
February	5,327,432	3,767,739	1,532,678	27,015	146,592	4%	3%	6%	9%	8%	0.46%	0.41%	0.59%	0.66%	0.00%	0.44%	0.39%	0.56%	0.64%	0.00%
March	5,332,145	3,763,725	1,541,445	26,975	149,123	5%	4%	8%	12%	10%	0.41%	0.41%	0.39%	0.77%	0.00%	0.37%	0.38%	0.35%	0.75%	0.00%
April	5,332,616	3,763,579	1,542,042	26,995	150,429	4%	3%	6%	9%	8%	0.40%	0.40%	0.39%	0.84%	0.00%	0.38%	0.39%	0.36%	0.82%	0.00%
May	5,335,507	3,772,527	1,536,237	26,743	151,675	5%	3%	7%	10%	9%	0.44%	0.42%	0.48%	0.89%	0.00%	0.42%	0.41%	0.46%	0.87%	0.00%
June	5,335,260	3,780,953	1,527,683	26,624	147,413	4%	3%	6%	9%	7%	0.34%	0.31%	0.43%	0.66%	0.00%	0.33%	0.29%	0.40%	0.65%	0.00%
July	5,335,354	3,791,346	1,517,098	26,910	148,821	4%	3%	6%	9%	0%	0.36%	0.32%	0.47%	0.56%	0.00%	0.34%	0.30%	0.44%	0.55%	0.00%
August	5,342,484	3,796,758	1,518,503	27,223	151,049	4%	3%	7%	10%	8%	0.36%	0.34%	0.41%	0.70%	0.00%	0.34%	0.32%	0.38%	0.69%	0.00%
September																				
October																				
November																				
December																				

Monthly Disconnection Data
Pacific Gas and Electric Company
R.10-02-005

IOU Reconnection Rate DATA 2012

Number of Account Reconnects

Month	Customers reconnected within 24 hours					Customers reconnected after 24 hours but before 48 hours					Customers reconnected after 48 hours				
	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*
2012															
January	14,113	7,746	6,244	123	0	467	223	239	5	0	983	595	386	2	0
February	17,492	10,836	6,495	161	0	560	326	232	2	0	1,476	941	530	5	0
March	15,687	11,415	4,082	190	0	560	361	197	2	0	1,466	991	470	5	0
April	15,718	11,476	4,039	203	0	453	281	171	1	0	1,326	951	369	6	0
May	17,802	12,203	5,379	220	0	548	312	234	2	0	1,374	864	507	3	0
June	13,067	8,595	4,315	157	0	447	250	194	3	0	1,323	823	493	7	0
July	13,584	8,701	4,755	128	0	417	218	195	4	0	1,334	820	509	5	0
August	13,476	9,213	4,095	168	0	525	312	211	2	0	1,567	963	596	8	0
September															
October															
November															
December															

% of Account Reconnects--*Denominator is the number of disconnected accounts in the same month, same category

Month	* % Customers reconnected within 24 hours					* % Customers reconnected within 48 hours					* % Customers reconnected after 48 hours				
	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*
2012															
January	70%	69%	72%	82%	0%	2%	2%	3%	3%	0%	5%	5%	4%	1%	0%
February	71%	71%	71%	91%	0%	2%	2%	3%	1%	0%	6%	6%	6%	3%	0%
March	72%	74%	68%	91%	0%	3%	2%	3%	1%	0%	7%	6%	8%	2%	0%
April	74%	76%	68%	90%	0%	2%	2%	3%	0%	0%	6%	6%	6%	3%	0%
May	75%	77%	72%	92%	0%	2%	2%	3%	1%	0%	6%	5%	7%	1%	0%
June	71%	74%	66%	89%	0%	2%	2%	3%	2%	0%	7%	7%	8%	4%	0%
July	70%	71%	67%	85%	0%	2%	2%	3%	3%	0%	7%	7%	7%	3%	0%
August	70%	71%	65%	88%	0%	3%	2%	3%	1%	0%	8%	7%	9%	4%	0%
September															
October															
November															
December															

IOU Arrearage Amounts 2012 - Data Reported Quarterly

Month	Total Dollar Amount of Residential Accounts in Arrears					Total Dollar Amount of Residential Accounts Customers 31-60 days in arrears					Total Dollar Amount of Residential Accounts Customers 61-90 days in arrears					Total Dollar Amount of Residential Accounts Customers 91-120 days in arrears									
	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*					
2012																									
January	\$228,969,697	\$142,314,467	\$83,232,589	\$3,422,641	\$18,308,853	\$121,965,334	\$78,125,260	\$42,024,119	\$1,815,955	\$6,132,890	\$36,546,131	\$20,691,768	\$15,254,392	\$599,971	\$2,450,005	\$19,834,300	\$10,992,841	\$8,458,767	\$382,692	\$1,821,411					
February	\$244,167,788	\$153,220,282	\$87,289,974	\$3,657,532	\$19,706,474	\$135,515,144	\$87,970,303	\$45,484,137	\$2,060,704	\$7,119,502	\$45,440,898	\$25,078,787	\$19,608,697	\$753,414	\$3,408,684	\$15,897,007	\$8,789,819	\$6,832,965	\$274,223	\$1,526,973					
March	\$232,238,825	\$143,593,340	\$85,288,659	\$3,356,826	\$19,816,722	\$116,386,126	\$75,210,376	\$39,492,433	\$1,683,317	\$6,360,686	\$50,194,354	\$27,436,539	\$21,908,510	\$849,305	\$3,821,856	\$20,305,046	\$10,366,486	\$9,582,966	\$355,594	\$2,150,542					
April	\$241,705,588	\$149,288,168	\$88,993,851	\$3,423,569	\$20,340,648	\$119,655,567	\$78,198,087	\$39,788,572	\$1,668,908	\$6,262,544	\$48,775,027	\$26,963,488	\$21,030,697	\$780,842	\$3,604,861	\$25,892,587	\$13,148,313	\$12,271,401	\$472,873	\$2,583,566					
May	\$222,462,478	\$135,527,296	\$83,868,359	\$3,066,823	\$19,757,109	\$94,935,634	\$61,719,002	\$31,930,486	\$1,286,146	\$5,075,598	\$48,587,369	\$27,262,355	\$20,594,026	\$730,988	\$3,464,953	\$25,468,633	\$12,924,753	\$12,121,324	\$422,556	\$2,490,727					
June	\$205,693,513	\$124,055,430	\$78,782,111	\$2,855,972	\$18,179,749	\$81,736,337	\$52,190,222	\$28,369,880	\$1,176,235	\$4,324,435	\$41,813,285	\$23,637,549	\$17,569,852	\$605,884	\$2,877,997	\$25,637,118	\$13,306,236	\$11,921,469	\$409,413	\$2,267,020					
July																									
August																									
September																									
October																									
November																									
December																									

*Medical Baseline Accounts are also included in one of the Non-CARE, FERA, CARE or FERA columns (Q3 2010 dollars updated due to inadvertent inclusion of inactive accounts)

Historical data cannot be produced without significant loss of integrity

Month	Total Dollar Amount of Residential Accounts Customers 91+ days in arrears					Total Dollar Amount of Residential Accounts Customers 121-150 days in arrears					Total Dollar Amount of Residential Accounts Customers 151-180 days in arrears					Total Dollar Amount of Residential Accounts Customers 180+ days in arrears									
	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*	Total	Non-CARE, FERA	CARE	FERA	Medical Baseline*					
2012																									
January	\$70,458,232	\$43,497,439	\$25,954,078	\$1,006,715	\$9,725,958	\$12,827,194	\$7,071,801	\$5,491,589	\$263,804	\$1,491,320	\$7,461,142	\$4,037,550	\$3,297,239	\$126,353	\$1,153,804	\$30,335,596	\$21,395,247	\$8,706,483	\$233,866	\$5,259,423					
February	\$63,211,746	\$40,171,192	\$22,197,140	\$843,414	\$9,178,288	\$9,936,565	\$5,526,309	\$4,218,076	\$192,180	\$1,251,984	\$7,149,305	\$4,089,637	\$2,920,569	\$139,099	\$1,090,379	\$30,228,869	\$21,765,427	\$8,225,530	\$237,912	\$5,308,952					
March	\$65,658,345	\$40,946,425	\$23,887,716	\$824,204	\$9,634,180	\$9,041,958	\$5,004,631	\$3,890,366	\$146,961	\$1,104,463	\$5,954,296	\$3,332,195	\$2,522,564	\$99,537	\$931,147	\$30,357,045	\$22,243,113	\$7,891,820	\$222,112	\$5,448,028					
April	\$73,274,994	\$44,126,593	\$28,174,582	\$973,819	\$10,473,243	\$11,733,521	\$5,899,521	\$5,643,874	\$190,126	\$1,579,602	\$5,841,873	\$3,315,420	\$2,442,205	\$84,248	\$862,112	\$29,807,013	\$21,763,339	\$7,817,102	\$226,572	\$5,447,963					
May	\$78,939,475	\$46,545,939	\$31,343,847	\$1,049,689	\$11,216,558	\$15,521,704	\$7,655,952	\$7,593,460	\$272,292	\$1,967,687	\$7,594,883	\$3,772,022	\$3,708,037	\$114,824	\$1,269,443	\$30,354,255	\$22,193,212	\$7,921,026	\$240,017	\$5,488,701					
June	\$82,143,891	\$48,227,659	\$32,842,379	\$1,073,853	\$10,977,317	\$14,753,236	\$7,185,679	\$7,319,727	\$247,830	\$1,759,286	\$9,684,063	\$4,705,168	\$4,814,287	\$164,608	\$1,459,490	\$32,069,474	\$23,030,576	\$8,786,896	\$252,002	\$5,491,521					
July																									
August																									
September																									
October																									
November																									
December																									

Monthly Disconnection Data
 Pacific Gas and Electric Company
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Non-CARE and FERA

Annual Reports

	2006	2007	2008	2009	2010	2011
1. Dollar Value of Residential Accounts Written Off as Uncollectible, Following Shutoff for Non-payment	\$4,946,790	\$7,190,987	\$8,479,610	\$15,828,791	\$6,181,203	\$10,776,239
2. Total Number of Unique Accounts for the Year With Payment Plans Initiated	329,913	312,336	285,669	287,237	294,481	287,123
3. Total Unique Accounts Sent 2-Day Notice of Disconnection	721,350	753,863	714,552	615,835	553,229	506,127
4. Total Unique Accounts Disconnected for Non-Payment	109,706	113,599	142,193	150,095	90,984	115,165
5. Total Unique Accounts Having Service Restored After Disconnection for Non-Payment	79,687	80,611	94,825	97,225	66,605	89,410

Monthly Disconnection Data
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CARE

Annual Reports

	2006	2007	2008	2009	2010	2011
1. Dollar Value of Residential Accounts Written Off as Uncollectible, Following Shutoff for Non-payment	\$1,011,920	\$2,497,801	\$2,257,212	\$3,486,423	\$2,949,572	\$5,780,573
2. Total Number of Unique Accounts for the Year With Payment Plans Initiated	218,671	229,801	213,836	299,171	343,503	338,997
3. Total Unique Accounts Sent 2-Day Notice of Disconnection	358,105	387,495	292,501	382,673	457,584	417,282
4. Total Unique Accounts Disconnected for Non-Payment	34,597	51,112	69,289	65,816	57,594	40,628
5. Total Unique Accounts Having Service Restored After Disconnection for Non-Payment	26,366	39,727	51,367	61,179	51,200	34,660

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FERA

Annual Reports

	2006	2007	2008	2009	2010	2011
1. Dollar Value of Residential Accounts Written Off as Uncollectible, Following Shutoff for Non-payment	\$13,624	\$11,436	\$35,622	\$47,872	\$63,423	\$50,496
2. Total Number of Unique Accounts for the Year With Payment Plans Initiated	2,308	1,940	4,265	7,185	7,374	7,476
3. Total Unique Accounts Sent 2-Day Notice of Disconnection	3,994	3,781	6,378	9,494	9,583	9,540
4. Total Unique Accounts Disconnected for Non-Payment	143	234	436	1,313	1,298	951
5. Total Unique Accounts Having Service Restored After Disconnection for Non-Payment	119	183	339	1,230	1,224	888

*Annual numbers capture customer's FERA status at year-end

Before & After Comparison - SONP
(Data reported quarterly)

January Recipients			April Recipients			July Recipients			October Recipients		
Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge
942	0	0	2342	0	0						
35	0	1	8	0	1						
2	0	2	258	1	0						
108	1	0	2	1	1						
15	1	1	41	2	0						
22	2	0	1	2	1						
5	2	1	7	3	0						
1	3	0	1	4	0						
2	3	1									
1	3	2									
2	4	1									

February Recipients			May Recipients			August Recipients			November Recipients		
Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge
1557	0	0	2258	0	0						
31	0	1	1	0	1						
1	0	2	213	1	0						
189	1	0	56	2	0						
11	1	1	10	3	0						
29	2	0	1	4	0						
3	2	1									
6	3	0									
3	3	1									
1	4	0									

March Recipients			June Recipients			September Recipients			December Recipients		
Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge	Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge
2211	0	0	1345	0	0						
14	0	1	105	1	0						
1	0	2	25	2	0						
208	1	0	3	3	0						
10	1	1									
26	2	0									
4	2	1									
1	2	2									
11	3	0									
1	4	1									

Q2 2012 - Pre and Post SONP data for REACH Plus recipients		
Customer Count	# of times SONP pre-pledge	# of times SONP post-pledge
5945	0	0
9	0	1
576	1	0
2	1	1
122	2	0
1	2	1
20	3	0
2	4	0
TOTAL	6,677	

	Funds distributed for customer assistance		
	REACH FUNDS	CARE FUNDS	TOTAL FUNDS
August	\$ 246,284.55	\$ 246,278.40	\$ 492,562.95
September	\$ 373,001.94	\$ 372,995.04	\$ 745,996.98
October	\$ 430,613.62	\$ 430,604.97	\$ 861,218.59
November	\$ 310,301.39	\$ 310,294.37	\$ 620,595.76
December	\$ 210,436.54	\$ 210,431.45	\$ 420,867.99
January	\$ 197,391.07	\$ 197,386.51	\$ 394,777.58
February	\$ 334,549.84	\$ 334,543.04	\$ 669,092.88
March	\$ 471,326.71	\$ 471,317.86	\$ 942,644.57
April	\$ 491,361.17	\$ 491,351.23	\$ 982,712.40
May	\$ 419,884.46	\$ 419,875.20	\$ 839,759.66
June	\$ 263,640.23	\$ 263,634.28	\$ 527,274.51
Total	\$ 3,748,791.52	\$ 3,748,712.35	\$ 7,497,503.87

CARE vs CARE Eligible Funds
(Data reported quarterly)

Total Assistance Provided				
Month/Yr	Number of Customers	CARE	REACH	Total
Aug-11	1490	\$246,278.40	\$246,284.55	\$492,562.95
Sep-11	1958	\$372,995.04	\$373,001.94	\$745,996.98
Oct-11	2351	\$430,604.97	\$430,613.62	\$861,218.59
Nov-11	1754	\$310,294.37	\$310,301.39	\$620,595.76
Dec-11	1225	\$210,431.45	\$210,436.54	\$420,867.99
Jan-12	1135	\$197,386.51	\$197,391.07	\$394,777.58
Feb-12	1831	\$334,543.04	\$334,549.84	\$669,092.88
Mar-12	2487	\$471,317.86	\$471,326.71	\$942,644.57
Apr-12	2660	\$491,351.23	\$491,361.17	\$982,712.40
May-12	2539	\$419,875.20	\$419,884.46	\$839,759.66
Jun-12	1478	\$263,634.28	\$263,640.23	\$527,274.51
Total	20908	\$3,748,712.35	\$3,748,791.52	\$7,497,503.87

2012

January				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	1004	\$171,771.05	\$171,775.16	\$343,546.21
CARE Eligible	131	\$25,615.46	\$25,615.91	\$51,231.37
Total	1135	\$197,386.51	\$197,391.07	\$394,777.58

April				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	2387	\$437,049.56	\$437,058.63	\$874,108.19
CARE Eligible	273	\$54,301.67	\$54,302.54	\$108,604.21
Total	2660	\$491,351.23	\$491,361.17	\$982,712.40

July				
Cust Type	Number of Customers	CARE	REACH	Total
CARE				
CARE Eligible				
Total	0	\$0.00	\$0.00	\$0.00

October				
Cust Type	Number of Customers	CARE	REACH	Total
CARE				
CARE Eligible				
Total	0	\$0.00	\$0.00	\$0.00

February				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	1657	\$298,915.63	\$298,921.89	\$597,837.52
CARE Eligible	174	\$35,627.41	\$35,627.95	\$71,255.36
Total	1831	\$334,543.04	\$334,549.84	\$669,092.88

May				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	2122	\$359,082.00	\$359,070.33	\$718,152.33
CARE Eligible	417	\$60,793.20	\$60,814.13	\$121,607.33
Total	2539	\$419,875.20	\$419,884.46	\$839,759.66

August				
Cust Type	Number of Customers	CARE	REACH	Total
CARE				
CARE Eligible				
Total	0	\$0.00	\$0.00	\$0.00

November				
Cust Type	Number of Customers	CARE	REACH	Total
CARE				
CARE Eligible				
Total	0	\$0.00	\$0.00	\$0.00

March				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	2255	\$422,814.88	\$422,823.28	\$845,638.16
CARE Eligible	232	\$48,502.98	\$48,503.43	\$97,006.41
Total	2487	\$471,317.86	\$471,326.71	\$942,644.57

June				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	1146	\$209,107.31	\$209,111.53	\$418,218.84
CARE Eligible	332	\$54,526.97	\$54,528.70	\$109,055.67
Total	1478	\$263,634.28	\$263,640.23	\$527,274.51

September				
Cust Type	Number of Customers	CARE	REACH	Total
CARE				
CARE Eligible				
Total	0	\$0.00	\$0.00	\$0.00

December				
Cust Type	Number of Customers	CARE	REACH	Total
CARE				
CARE Eligible				
Total	0	\$0.00	\$0.00	\$0.00

Total for Q1 - 2012				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	4916	\$893,501.56	\$893,520.33	\$1,787,021.89
CARE Eligible	537	\$109,745.85	\$109,747.29	\$219,493.14
Total	5453	\$1,003,247.41	\$1,003,267.62	\$2,006,515.03

Total for Q2 - 2012				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	5655	\$1,005,238.87	\$1,005,240.49	\$2,010,479.36
CARE Eligible	1022	\$169,621.84	\$169,645.37	\$339,267.21
Total	6677	\$1,174,860.71	\$1,174,885.86	\$2,349,746.57

Total for Q3 - 2012				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	0	\$0.00	\$0.00	\$0.00
CARE Eligible	0	\$0.00	\$0.00	\$0.00
Total	0	\$0.00	\$0.00	\$0.00

Total for Q4 - 2012				
Cust Type	Number of Customers	CARE	REACH	Total
CARE	0	\$0.00	\$0.00	\$0.00
CARE Eligible	0	\$0.00	\$0.00	\$0.00
Total	0	\$0.00	\$0.00	\$0.00

Monthly Disconnection Data
Pacific Gas and Electric Company
R.10-02-005

CARE Funds Utilized
(Data reported quarterly)

Month/Yr	Electric (at 55%)	Gas (at 45%)	Total	Electric (at 55%)	Gas (at 45%)	Total
Total Program Budget (Transfer-In from CARE)						
	(2,145,000.00)	(1,755,000.00)	(3,900,000.00)			

Payment Assistance:

				Jan-12	\$ 108,543.84	\$ 88,808.59	\$ 197,352.43
				Feb-12	\$ 183,995.75	\$ 150,541.98	\$ 334,537.73
				Mar-12	\$ 259,224.82	\$ 212,093.04	\$ 471,317.86
				Apr-12	\$ 270,422.93	\$ 221,255.12	\$ 491,678.05
				May-12	\$ 230,804.00	\$ 188,839.64	\$ 419,643.64
				Jun-12	\$ 144,946.46	\$ 118,592.56	\$ 263,539.02
				Jul-12			
				Aug-12			
				Sep-12			
				Oct-12			
				Nov-12			
				Dec-12			
Jun-11	\$ -	\$ -	\$ -	Jun-12	\$ 144,946.46	\$ 118,592.56	\$ 263,539.02
Jul-11	\$ -	\$ -	\$ -	Jul-12			
Aug-11	\$ 135,496.30	\$ 110,860.60	\$ 246,356.90	Aug-12			
Sep-11	\$ 205,104.10	\$ 167,812.44	\$ 372,916.54	Sep-12			
Oct-11	\$ 237,101.56	\$ 193,992.18	\$ 431,093.74	Oct-12			
Nov-11	\$ 170,505.02	\$ 139,504.10	\$ 310,009.12	Nov-12			
Dec-11	\$ 115,737.30	\$ 94,694.15	\$ 210,431.45	Dec-12			
Subtotal	\$ 863,944.28	\$ 706,863.47	\$ 1,570,807.75	Subtotal	\$ 1,197,937.80	\$ 980,130.93	\$ 2,178,068.73
Total	\$ 2,061,882.08	\$ 1,686,994.40	\$ 3,748,876.48				

Administrative Expenses: Not to exceed \$214,500 & \$175,500 for Electric & Gas, respectively, for \$390,000 combined total

				Jan-12	\$ 1,483.43	\$ 1,213.71	\$ 2,697.14
				Feb-12	\$ 3,746.42	\$ 3,065.25	\$ 6,811.67
				Mar-12	\$ 5,891.08	\$ 4,819.97	\$ 10,711.05
				Apr-12	\$ 961.25	\$ 786.48	\$ 1,747.73
				May-12	\$ 5,483.86	\$ 4,486.79	\$ 9,970.65
				Jun-12	\$ 57,286.37	\$ 46,870.66	\$ 104,157.03
				Jul-12			
				Aug-12			
				Sep-12			
				Oct-12			
				Nov-12			
				Dec-12			
Jun-11	\$ 2,759.97	\$ 2,258.15	\$ 5,018.12 (1)	Jun-12	\$ 57,286.37	\$ 46,870.66	\$ 104,157.03
Jul-11	\$ 373.95	\$ 305.96	\$ 679.91	Jul-12			
Aug-11	\$ 882.38	\$ 721.95	\$ 1,604.33	Aug-12			
Sep-11	\$ 319.01	\$ 261.00	\$ 580.01	Sep-12			
Oct-11	\$ (1,070.61)	\$ (875.96)	\$ (1,946.57) (2)	Oct-12			
Nov-11	\$ -	\$ -	\$ -	Nov-12			
Dec-11	\$ -	\$ -	\$ -	Dec-12			
Subtotal	\$ 3,264.70	\$ 2,671.10	\$ 5,935.80	Subtotal	\$ 74,852.41	\$ 61,242.86	\$ 136,095.27
Total	\$ 78,117.11	\$ 63,913.96	\$ 142,031.07				

Interest

				Jan-12	\$ (142.83)	\$ (116.86)	\$ (259.69)
				Feb-12	\$ (125.48)	\$ (102.66)	\$ (228.14)
				Mar-12	\$ (120.30)	\$ (98.43)	\$ (218.73)
				Apr-12	\$ (87.16)	\$ (71.31)	\$ (158.47)
				May-12	\$ (54.55)	\$ (44.63)	\$ (99.18)
				Jun-12	\$ (17.11)	\$ (14.00)	\$ (31.11)
				Jul-12			
				Aug-12			
				Sep-12			
				Oct-12			
				Nov-12			
				Dec-12			
Jun-11	\$ (143.00)	\$ (117.00)	\$ (260.00) (1)	Jun-12	\$ (17.11)	\$ (14.00)	\$ (31.11)
Jul-11	\$ (267.77)	\$ (219.09)	\$ (486.86)	Jul-12			
Aug-11	\$ (241.98)	\$ (197.98)	\$ (439.96)	Aug-12			
Sep-11	\$ (253.79)	\$ (207.65)	\$ (461.44)	Sep-12			
Oct-11	\$ (196.88)	\$ (161.08)	\$ (357.96)	Oct-12			
Nov-11	\$ (184.99)	\$ (151.35)	\$ (336.34)	Nov-12			
Dec-11	\$ (155.98)	\$ (127.62)	\$ (283.60)	Dec-12			
Subtotal	\$ (1,444.39)	\$ (1,181.77)	\$ (2,626.16)	Subtotal	\$ (547.43)	\$ (447.89)	\$ (995.32)
Total	\$ (1,991.82)	\$ (1,629.66)	\$ (3,621.48)				

Ending Balance

\$ (6,992.63)	\$ (5,721.30)	\$ (12,713.93)
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Note:

(1) June 2011 Admin Expenses and interest were recorded in July 2011.

(2) Correction of June & July 2011 Admin Expenses.