

From: Klaiber, Steven  
Sent: 9/17/2012 12:57:20 PM  
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Cc:  
Bcc:  
Subject: Follow up on PG&E Road Damages

Sidney,

It was a pleasure meeting you at the Commission Meeting Thursday. I have a few questions about the complaint Mr. West filed with us at the Commission Meeting regarding damages PG&E made to a road while servicing an outage. I understand that you met with Mr. West after he voiced his complaint at last Thursday's meeting. Can you provide me with details as to what measures PG&E is taking to resolve the issue? If you can also provide any additional information you possess regarding this issue it would be greatly appreciated. Thank you in advance for your help and attention.

## Steven Klaiber

Associate Governmental Program Analyst

Consumer Service and Information Division  
California Public Utilities Commission  
770 L Street, Suite 1250  
Sacramento, CA 95814  
Wired: 916.324.9010

Cell: 530.574.7507

[Steven.Klaiber@cpuc.ca.gov](mailto:Steven.Klaiber@cpuc.ca.gov) | [www.cpuc.ca.gov](http://www.cpuc.ca.gov)